

## **SERVICES SCHEDULE**

### **Equipment Rental and Network Services**

#### **A. Subscriber Requirements**

The Subscriber must comply with the following requirements and any other requirements specified in guidelines issued by Bursa Malaysia:

##### **(a) EQUIPMENT**

- (i) The Subscriber must rent equipment from Bursa Malaysia ("Equipment").
- (ii) The said Equipment can only be used for the activities that are facilitated and managed by Bursa Malaysia.
- (iii) The Subscriber shall provide any infrastructure such as power points and internal wiring at their premises as required by Bursa Malaysia.
- (iv) The Subscriber shall also allocate sufficient and suitable space for the installation and operation of the Equipment.

##### **(b) TELECOMMUNICATIONS SUBSCRIPTION**

- (i) Subscriber shall subscribe directly to any telecommunications provider approved by Bursa Malaysia ("Telco") for the requisite line(s) at its own costs.
- (ii) Subscriber shall be solely responsible for the telecommunications / network services subscription charges and shall pay directly to the respective Telco.
- (iii) The Subscriber shall coordinate with Bursa Malaysia in relation to the installation, testing and commissioning of the line or network service with Bursa Malaysia's network and/or network equipment.
- (iv) The Subscriber shall subscribe to the minimum bandwidth requirements as advised by Bursa Malaysia. If the Subscriber fails to subscribe to the minimum bandwidth, Bursa Malaysia will not be responsible for any problems or performance issues arising there from.

#### **B. Subscription Services**

Bursa Malaysia will carry out the following services:

- (a) Bursa Malaysia will provide the Equipment for rental to the Subscriber to be placed at the Subscriber's premises and Bursa Malaysia shall remotely configure and maintain the said Equipment for daily operation and management.

- (b) Bursa Malaysia shall remotely monitor the Equipment and the services provided by the Telco. In the event a defect is detected in the Equipment or any interruption in the services provided by the Telco, Bursa Malaysia will inform the Subscriber of such defect or interruption and Bursa Malaysia shall deal directly with its vendor and/or Telco to rectify the defect or to restore the services provided by the Telco.
  
- (c) In the event of any Equipment failure, Bursa Malaysia will request its vendor to attend at the Subscriber's premises within the first two (2) hours of the receipt of the report of an Equipment failure to diagnose the problem.