



## Frequently Asked Questions (FAQ) on Consolidated CDS Statement Of Account (CSA)

### 1. What is Consolidated CDS Statement of Account (CSA)?

- A. CSA is to cater for depositors with multiple CDS accounts who choose to receive only one consolidated statement of account. The CSA will set out the details of CDS transactions of all the CDS accounts of a particular depositor who was active during the statement period in a single statement of account.

### 2. What type of CDS transactions will be stated in CSA?

- A. All CDS transactions which results in debit or credit entries in a depositor's CDS account will be stated in the CSA. This includes withdrawals, deposits, transfers, Initial Public Offerings (IPOs), corporate action exercise and trade transactions. This is similar to the transactions currently reflected on any statement of accounts.

### 3. What is the benefit of CSA to depositors?

- A. Firstly, CSA will provide depositors with a more convenient way of monitoring their shareholdings held in different CDS accounts maintained at different Authorised Depository Agents (ADAs) / stock brokers.

Secondly, CSA will assist CDS account holders in making fast and accurate decisions on their investments and manage their portfolio more effectively.

### 4. What is the procedure to apply for CSA?

- A. Depositors need to complete the Consolidation/Revocation of Consolidated CDS Statement of Account form ("the prescribed form"), which is available at any ADA or downloaded from Bursa Malaysia's website and submit the form to the ADA's office where his CDS account is maintained.

**5. How long does it take to process a CSA application?**

- A. A CSA application is processed by the relevant ADA with whom one of the depositor's CDS account is maintained. ADAs may take up two (2) market days from the date of receipt of the application form to process the request.

**6. Will a depositor be notified on the status of his CSA application?**

- A. Once the application has been processed, depositors will receive an acknowledgement from the ADA. Further, Bursa Depository will issue notification to depositors in the event there are changes to the correspondence addresses as requested via the prescribed form.

**7. Does a depositor pay a fee if he decides to apply for CSA?**

- A. No. There is no fee currently imposed by Bursa Depository on depositors who choose to apply for CSA.

**8. If a depositor subscribes to CSA, will the details of his shareholdings in a particular CDS account held at a particular ADA be accessible to other ADAs where he maintains other CDS accounts?**

- A. No. ADA can only access with the permission of the depositor details of shareholdings of the CDS account maintained with them.

**9. Where a depositor has chosen to subscribe for CSA and some of his CDS accounts have transactions for a particular month whereas some other don't, will CSA still detail the accounts which have no transactions during the statement period?**

- A. In the event an account has no transactions for the period specified, CSA will state, "No transactions during the statement period" while his other CDS accounts will detail the transactions during the period specified in the CSA.

**10. In the event the correspondence address in the CDS accounts differ from one CDS account to another, which correspondence address will be utilized to send the CSA?**

- A. Depositors are required to indicate a preferred correspondence address in the prescribed form. The address could either be one of the depositor's existing correspondence address or a new correspondence address. Once the depositor has decided on the address to be used for CSA, all future correspondences be it CDS notices and/or other correspondences related to Bursa Malaysia Depository Sdn Bhd will be sent to this preferred correspondence address.

- 11. Can a depositor apply for CSA at an ADA where his CDS account has been designated as “Inactive” or “Dormant”?**
- A. Yes. Depositors may apply for CSA at an ADA where his CDS account has been designated as inactive or dormant.
- 12. If a depositor’s CDS account has been designated as inactive, will the particulars of this account appear in the CSA?**
- A. Details of CDS accounts which have been designated as inactive will appear in the CSA. However, if there is no transaction during the period specified in CSA statement, the details set out in the CSA will only consist of account particulars and a message “No transactions during the statement period”.
- 13. If a depositor applied for CSA and one of his CDS account has been designated as dormant, will the particulars of this account appear in the CSA?**
- A. No. Details of CDS accounts which have been designated as dormant will not appear in the CSA. Also depositors will not receive statements for securities accounts designated as dormant unless the same has been reactivated by the depositor by completing the prescribed form.
- 14. Can a depositor cancel the CSA application and revert to receiving multiple statements of accounts?**
- A. Yes. Depositors may request at any time to revert to receiving one statement of account for each CDS account maintained at the ADA by completing the prescribed form and forwarding the same to any one of the ADAs with whom his CDS account is maintained.
- 15. If a depositor decides to revoke CSA, what will be the correspondence address for his future notices and statement of accounts from Bursa Depository?**
- A. Bursa Depository will continue to mail notices and CDS statement of accounts to the correspondence address stated in the prescribed form unless the correspondence address of each CDS account is updated at the respective ADAs with whom his CDS account is maintained.