



Sustainability Report 2012



What drives Bursa Malaysia?

The people.

The highly spirited citizens who shape the pulse of transformation towards a sustainable stock exchange.



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About this Report



Report Profile

This is our second Sustainability Report. It describes initiatives we undertook in 2012 that support our sustainability development efforts. We referred to Global Reporting Initiatives (“GRI”) Sustainability Reporting G4 Guidelines for guidance on various global, local and industry standards and best practices.

Report Scope and Boundary

We disclosed our Corporate Governance (“CG”) practices, internal control, risk management, internal audit findings and sustainability initiatives in our Annual Report 2012 (“AR2012”). This report is intended to complement the AR2012. Combined, they highlight material sustainability issues arising from our business operations.

Your Feedback on this Report

We welcome your feedback on this report.
Send all queries to:

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Our Priorities



CEO's Message



Bursa Malaysia's role as the key proponent of the nation's economic growth is to ensure that the marketplace is vibrant and sustainable. Transparency and a high level of integrity translate to strong investor confidence which we are committed to sustain. Last year, we set the stage for our next phase of growth, which is to become ASEAN's Multinational Marketplace by leveraging on the ASEAN growth opportunities.

As we move forward, constant engagement with our stakeholders is critical. Only with thorough understanding of the market and the forces that drive its growth will we then be able to formulate an equitable business plan - with the considerations of our business and operational risks coupled with integrated sustainability considerations that cut across all four dimensions of Marketplace, Workplace, Community and Environment. Together with our investment community of public-listed companies ("PLCs") and other market participants, we will create a force that contributes significantly to the capital market and play our part in being one of the key drivers of the Economic Transformation Programme.



Responsible and Ethical Practices

Our four strategic intents serve to heighten our efforts towards our goal and becoming a high-performing organisation. Our role as a catalyst is well served in creating a vibrant and sustainable marketplace. Improving market efficiency, introducing new products and services, reshaping market structure and framework and profiling our PLCs and our markets internationally are amongst our focus for the year.

CEO's Message

To ensure a fair, orderly and transparent marketplace, our regulatory framework was updated to ensure their effectiveness and comprehensiveness and that they remain relevant to support developments in the region. Collective efforts by regulators, industry and PLCs to enhance the standard of corporate governance ("CG") and sustainability practices improved the nation's CG ranking from sixth position in 2010 to fourth position in 2012 out of 11 Asian countries in a CG Watch 2012 Report issued by Asia Corporate Governance Association ("ACGA") in collaboration with CLSA Asia Pacific Markets.

Meanwhile, we continued to partner with industry thought leaders to promote CG and sustainability practices to PLCs and our brokers.



We value our employees' abilities, see strength in their diversity and will continue to nurture them through our various development programmes. They enjoy many work-life balance opportunities in our workplace, which we believe is necessary to meet the lifestyles of today's workforce. We reviewed our remuneration package to ensure that we are competitive in attracting and retaining talents. We also reviewed our Code of Ethics regularly to ensure that our employees perform their duties diligently and ethically.

Reaching Out to the Community

We give priority to community initiatives that relate to our business activities. Given our unique core competencies, we strive to build our community's understanding on the risk and return of investing or trading on the marketplace thereby expanding the informed investment community.

We also support youth development and social institutions to improve lives and create meaningful impact. Some 34 young undergraduates benefitted from our scholarship, internship and training programmes last year.

We also donated cash, raised funds and collected items for various charity organisations. The annual Edge-Bursa Malaysia Kuala Lumpur Rat Race raised RM2.1 million for 26 beneficiaries whilst our own 'Great Cookout' fund-raising event helped five additional social organisations. We hope our caring employees made a profound impact on the deserving community, having clocked in a total of 2,737 volunteer hours for various homes and community services that we supported.

Managing Impact on the Environment

In our efforts to promote responsible usage of natural resources and the importance of environmental protection among our employees and our stakeholders, we introduced more climate-friendly solutions and services such as the Central Depository System Straight-Through Processing ("CDS STP") and the expanded e-Cash Payment Framework.

We continued to manage our operational carbon footprints by educating our employees, improving on our practices and replacing equipments that are not only environmentally friendly but help reduce operational costs as well. Our GHG emission level reduced a further 2.1% last year.

Our participation in the 'MyCarbon' national programme demonstrated our support in the establishment of a corporate GHG accounting and reporting programme for Malaysia and the Malaysian Government's commitment to a 40% reduction in terms of greenhouse gas emissions intensity of gross domestic products ("GDP") by the year 2020, compared to 2005 level.

Going Forward

Given our unique role in the marketplace, we shall continue to foster greater accountability and transparency among our stakeholders. We thank all our stakeholders for their relentless support in our efforts to ensure the sustainability of the Malaysian capital market. We are pleased to report on our sustainability initiatives for 2012.

Dato' Tajuddin Atan
Chief Executive Officer



Engaging our Stakeholders

The dynamic and competitive nature of our business requires us to regularly engage with our stakeholders, identify our key sustainability issues and address them in our business strategies. The engagement is part of our regular business activities. We communicate with our stakeholders through various channels such as our website, IR Portal, quarterly financial reports, analysts' briefings and various announcements made via Bursa LINK. We organize or participate in roadshows, dialogues, seminars, talks and thought leadership sessions to facilitate greater understanding of our marketplace, as well as highlight emerging trends and areas of concerns. We also have a Customer Service Centre, which handles complaints and enquiries.

Stakeholder	Engagement Approach
Regulators & Government	Liaison meetings, dialogues and official reports to regulators
Issuers	Direct meetings, IPO Seminar, thought leadership sessions for PLCs' directors, promotional roadshows
Investors, Shareholders & Analysts	Local and overseas roadshows, Market Chat, Talk Futures, Invest Malaysia, Palm Oil Conference, corporate presentations
Intermediaries	Education and advocacy programmes on areas such as internal controls, governance, risk management, issues and emerging trends
Employees	CEO Conversations , annual employee engagement surveys, Employees' Information Site, sports activities, health and safety talks, community volunteering work
Suppliers	Direct meetings, internal vendor assessment processes
Communities	Educational programmes to create an informed investment community, scholarships, internship and training programmes, fund-raising, employee volunteering



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Responsible & Ethical Practices

Building a Vibrant Marketplace

The four strategic intents that formed our blueprints outline what we need to do in building a vibrant marketplace and in achieving our goals.

We ensured a more facilitative trading environment with our strategic investments in various technologies such as the enhanced Central Matching Facility for the Clearing House, the CDS-STP and the new Derivatives Clearing and Settlement System.



More tradable alternatives were introduced to our existing line of products and services such as the Options on Crude Palm Oil futures (“OCPO”). We re-launched Options on FBM KLCI futures (“OKLI”) and Options on the 3-month Kuala Lumpur Interbank Offered Rate Futures (“FKB3”). We introduced new services such as the Negotiated Large Traded and Exchange for Related Positions facilities for our Derivatives market. Meanwhile, our Islamic commodity trading platform Bursa Suq Al-Sila’ introduced a Refined, Bleached and Deodorised (“RBD”) Palm Olein on its commodity offerings. We also launched the FTSE Bursa Malaysia Small Cap Shariah Index during the year.

In our efforts to create greater activity and liquidity for our marketplace, we continued to look into removing barriers that hinder such efforts. We reshaped the market infrastructure and framework further for the derivatives market with the introduction of referral agent activities, dual licensing fast-track programme and the setting up of branches and kiosks to expand Trading Participants’ reach.

In the Marketplace

We have a responsibility to build a marketplace of high integrity, transparency, vibrancy and sustainability. We promote high CG and sustainability practices to our PLCs and brokers and embrace the same ourselves.



Responsible & Ethical Practices

Our markets and PLCs continued to be profiled internationally through our annual platforms such as Invest Malaysia (“IM”), Palm and Lauric Oils Conference Exhibition (“POC”) and China Oils and Oilseeds Conference (“CIOC”). This is consistent with our aim to become a regional marketplace with global access.

Positioning Malaysia as the Key Driver of the ASEAN Capital Market

The IM 2012 Conference attracted 2,113 delegates, including 110 foreign participants from 85 organisations. The 8th IM was followed by IM Hong Kong, which we collaborated with OSK Investment Bank to showcase 13 Malaysian PLCs to 64 Hong Kong-based fund managers from 49 organisations.



For the derivatives segment, we organised POC 2012 to provide participants with insights into the challenges and outlook for the industry. The event was attended by 2,000 delegates from over 50 countries. We also hosted a Futures and Options World (“FOW”) Derivatives World - Asia Roundtable with the support of key Malaysian futures brokers and Bank Negara Malaysia. We co-organised CIOC 2012 to promote and develop the edible oils market. The event drew some 1,000 delegates.

Protecting the integrity of our marketplace

We enhanced the CG standards of listed issuers by updating our Listing Requirements (“LR”) to strengthen board quality and enhance transparency in PLCs’ governance practices. This is in line with the Securities Commission’s Corporate Governance Blueprint 2011 and the newly issued Malaysian Code on Corporate Governance 2012 (“MCCG 2012”).



We also changed the LR to permit the listing of bonds and sukuk by a larger base of issuers that include non-listed companies. To accommodate new derivatives products, we made relevant changes to the Rules of Bursa Malaysia Derivatives Berhad as well.

We discharged our duties through effective oversight and supervision of trading activities in our markets and the conduct of our PLCs and brokers. To further improve our surveillance capabilities, we installed a new unified cross-market surveillance system for equity and derivatives markets.

We continued to enhance greater understanding of our rules and requirements and promote best CG and sustainability practices through our various educational programmes for directors, senior management, company secretaries, trading representatives and compliance officers.

Responsible & Ethical Practices

Recognition of CG Best Practices for Malaysia



We strive to ensure more of our PLCs are entrenched with best CG practices. Malaysia's CG ranking in the CG Watch 2012 Report served as a testimony of an effective collaboration between our regulators, industry and PLCs. We shall continue to place greater emphasis on market education in the form of trainings, dialogues, conferences and direct engagements with our listed issuers and market participants.

Educational, awareness and advocacy programmes for market participants

We conducted and collaborated with our partners in various educational programmes to create greater understanding of our rules and requirements and in promoting best CG and sustainability practices. A total of 1,026 participants from 598 PLCs attended our advocacy programmes for CEOs and CFOs whilst a total of 517 participants attended the ten sessions of Corporate Disclosure Guide of PLC Company Secretaries, which we collaborated with Malaysian Institute of Chartered Secretaries and Administrators ("MAICSA"). To enhance PLCs' CG practices, we collaborated with industry institutions and associations in eleven events that saw a participation of 1,526 directors and senior management. Meanwhile, a total of 889 trading representatives and 142 compliance officers attended our programmes for brokers, which we teamed up with Malaysian Investment Banking Association.

Being a model PLC



As a PLC, we strive to embrace best practices, which we promote to other PLCs. In an effort to ensure continued effective functioning of the Board and to enable its progressive refreshing in line with best CG practice, our Board of Directors ("BOD") reviewed its composition to reflect its adoption of a nine-year policy for Independent Non-Executive Directors. The BOD also approved the establishment of a gender diversity policy, targeting to have at least three female Directors by 2016.

We signed a Corporate Integrity Pledge to demonstrate our commitment in creating a system to increase integrity through CG. We shall further support the initiatives of Institut Integriti Malaysia and the Prime Minister Department's Performance Management Delivery Unit ("Pemandu") in promoting corporate integrity to the business communities.

We strengthened our own sustainability framework by being certified for MS ISO/IEC 27001:2007 for the first time last year and re-certified for MS ISO 9001:2008. The former shall bring information security under explicit management control going forward. We also published our inaugural Sustainability Report for the year 2011.



In the Workplace

We strive to attract, retain, motivate and nurture our talents. Being a service provider and a regulator, our employees are expected to perform their duties with the highest level of ethics and good conduct. As a responsible employer, we continue to provide a working environment that is safe, conducive, inclusive and supportive.

Responsible & Ethical Practices

Nurturing our human capital as we move to become a high-performing organisation

Our employees know that they can build their careers with us as we are an equal-opportunity employer. In line with our aim to become a high-performing organisation, we launched and implemented a comprehensive human resources initiatives to accelerate our employees' competency development. To attract, retain and motivate key talents in our company, we reviewed our Job Grading Framework, executed Individual Development Plans for middle management and designed Customised Accelerated Development Programmes to prepare potential leaders for their future roles.

Ensuring our employees uphold the highest ethical standards and business conduct

Our policies and Code of Ethics for Directors and Employees are regularly reviewed to ensure their high standard of ethics and good conduct when dealing with our stakeholders. We established a Competition Law Compliance Policy to ensure all our employees understand and comply with the policy and the competition law, which came into force on 1st January 2012. We also enhanced Compliance Guidelines and Contract Management Guidelines to reflect aspects of the new policy and competition law.

Enhancing our occupational safety & health practices

It is our responsibility to ensure that our employees work in an environment that is safe, conducive, inclusive and supportive. We set up an onsite health clinic and maintained our gymnasium as well as multifunctional indoor courts for our employees' sports activities. We encouraged healthy lifestyles among our employees, sponsoring more teams to participate in the RR 2012. We promoted preventive care through our awareness talks on office safety and health as well as on the building emergency procedures. We are pleased to report that we recorded zero occupational safety and health-related incidence last year.



In the Community

We give priority to community initiatives that relate to our business activities and that enhance our community's understanding of our capital market. We also aim to improve lives and create meaningful impact through education, financial assistance and employee volunteering.

Reaching Out to the Communities

Building an Informed Investment Community



We continued to build an informed investment community by educating our community on the mechanics of our markets and our PLCs through our educational programmes such as Market Chat, Talk Futures and CBRS Research Scheme. Last year and for the first time, 15 PLCs joined our Market Chat roadshows to 80 locations nationwide, providing a more profound impact on the investing community as they had the opportunity to directly interact with the PLCs' management teams.

We also hosted 2,000 university students who were keen to learn about the fundamentals of the capital market and students from 14 schools participated in the annual Young Enterprise Programme organized by the American Malaysian Chamber of Commerce, introducing them to the basics of securities trading.

For students who want to learn more about the derivatives market or wish to speed up their entry into the capital market, we incorporated our derivatives licensing modules 14 & 16 into the finance and banking degree programmes at Taylor's University.



Reaching Out to the Communities

Creating educational opportunities for University Students through 'Commodity Trading Challenge'



As part of a pilot project, Bursa Malaysia together with Phillip Futures and Universiti Tunku Abdul Rahman ("UTAR") offered UTAR's students the opportunity to compete in an international derivatives trading game and be in the running for a paid summer internship with CME Group in Chicago.

The Commodity Trading Challenge, an international electronic and open outcry competition, is an annual competition organised by CME Group as part of its efforts to educate and raise awareness on derivatives trading. It offers students the relevant exposure to global trading with guidance on futures trading strategies, technical and fundamental analysis from experts and practitioners in the industry whilst experiencing firsthand being a futures trader.

Improving lives and creating meaningful impact through corporate giving



Our community initiatives also aimed at improving lives and creating a meaningful impact. We contributed towards youth development through our scholarship, internship and training programmes, which benefitted some 34 students last year.

We promoted educational excellence by sponsoring educational programmes and activities organised by our two adopted schools to enhance their students' personal and educational excellence. For students of our adopted schools and children of our employees who excelled in their public examinations in 2011, we rewarded the top performers with Excellence Awards.

We continued to offer financial assistance to the underprivileged in our community through our direct donations and fund-raising activities. Our employees organised 'The Great Cookout', which raised funds for seven charity organisations. The Edge-Bursa Malaysia Kuala Lumpur Rat Race 2012, which we co-organised with The EdgeTM, raised RM2.1 million from 148 teams representing 80 companies. The amount raised was distributed to 26 deserving charity organisations. We also supported other corporate charity events such as the SGX Bull Charge 2012.



Reaching Out to the Communities

Employee Volunteering



We encouraged and supported our employees' efforts to give back to the community. Apart from volunteering for the Rat Race 2012, our employees also volunteered for other community initiatives such as Buka Puasa with orphans, a cave exploration trip with students of our adopted schools as well as for activities organised by beneficiaries of 'The Great Cookout' charity event.



A full force effort to help the less fortunate



We offered some time off for our employees to do good deeds. Our 645 employees proudly donned aprons and swapped their office gears for ladles and spatulas in an employee-driven fund-raising charity event, which we called 'The Great Cookout', to raise RM12,150 for Good Samaritan Homes, Rumah Kebajikan Karunai Illam, Persatuan Al-Fikrah, Positive Shelter Home, Kechara Soup Kitchen, Pertiwi Soup Kitchen and Pediatric Ward of University Malaya Medical Center. On top of cash and item donations made to the beneficiaries, our employees also volunteered at their premises and their organised events.

An adventure trip with our adopted school's students



We treated students from our adopted school SMK Batu Laut to a cave exploration trip to Gua Tempurung in Perak. Some 40 students participated in the trip, accompanied by 40 of our employee volunteers. The trip was indeed a true test of personal endurance for all participants, providing opportunities for our employees to engage with the young students.

Managing Our Impact on the Environment

Managing our carbon footprint

Our ISO14001:2004 certification ensures that we continue to look for innovative ways to reduce our environmental impact and provides assurance that our practices comply with international standards.



We introduced more climate-friendly solutions and services such as the CDS STP and the expanded eCash Payment Framework to include other forms of cash payment to shareholders after the successful introduction of the e-Dividend service in 2011. Our continued emphasis on e-Services has enabled our derivatives market post-trading activities to go fully paperless.

To further reduce our electricity and paper consumption, we encouraged our employees to tele- and video-conferences instead of air travels. We educated our employees with posters, awareness talks and documentary screenings on environmental-related themes. We replaced our office photocopiers with newer models that enable us to view our output before printing, reducing unnecessary printing and paper wastage. We continued to promote an environmentally-conscious culture in our workplace by running recycling drives and encouraged our employees to support initiatives such as Earth Hour.

In the Environment

We manage our carbon footprints closely. We continue to promote and support responsible usage of natural resources and the importance of environmental protection among our employees and our stakeholders.

Managing Our Impact on the Environment

We are pleased to report that our own operational carbon footprint was further reduced by 2.1% last year.

GHG Protocol Emission Scope ¹	Source of Emission	GHG Emission ² (in tonnes of CO ₂ equivalent)			
		2009	2010 ³	2011	2012
Scope 2	Electricity Usage	6,189	6,185	6,149	6,102
Scope 3	Business Air Travel	475	495	231	148
Scope 3	Paper Consumption	-	16	15	12
Total		6,664	6,696	6,395	6,262
% Change		-	0.48	4.49	2.08

Note:

1. Our GHG emission scope and source of emission were referenced to GHG Protocol

- A Corporate Accounting and Reporting Standard of the World Resources Institute and World Business Council for Sustainable Development.

• Scope 2 refers to indirect GHG emissions from consumption of purchased electricity, heat or steam.

• Scope 3 refers to other indirect emissions, such as the extraction and production of purchased materials and fuels, transport-related activities in vehicles not owned or controlled by the reporting entity, electricity-related activities (e.g. T&D losses) not covered in Scope 2, outsourced activities, waste disposal, etc.

2. GHG emission is computed as follows:

• GHG emission for electricity usage was calculated by multiplying quantity of purchased electricity (kWh) by 0.684 tonnes CO₂/MWh emission (factor is based on 2007 report by Pusat Tenaga Malaysia titled 'Study on grid connected electricity baselines in Malaysia'.)

• GHG emission for business air travel was based on the International Civil Aviation Organisation Carbon Emissions Calculator. Carbon footprint was computed for each man trip made.

• GHG emission from paper consumption used VfU Indicator 2005 emission calculator. No emission was calculated for 2009 due to the inability of data

3. 2010 figures were revised to reflect the changes in our basis for calculation.

Promoting responsible usage of resources and environmental protection



Whilst we promote responsible usage of resources and environmental protection among our employees and stakeholders, we also supported similar efforts organised by others. We participated in the 'MyCarbon' programme to demonstrate our support in the Malaysian Government's commitment to a 40% reduction in terms of greenhouse gas emissions intensity of GDP by the year 2020, compared to 2005 level.



Performance Data

Performance Data

Our People

Total Headcount

Level	2011			2012		
	Local	Foreign	Total	Local	Foreign	Total
Top Management	5	1	6	7	1	8
Staff	590	3	593	575	2	577

- a) We employ two people with disabilities, who also enjoy equal access to facilities
- b) We do not employ children
- c) A total of 101 or 17.3% (2011: 103 or 17% of our workforce) are members of the National Union of Commercial Workers (“NUCW”).

Racial & Gender Diversity

Year	2010		2011		2012	
	Top Management	Employee	Top Management	Employee	Top Management	Employee
Racial Diversity %						
Malay	34	62	34	59	50	60
Chinese	33	25	33	27	38	25
Indian	33	11	33	12	12	12
Other	-	2	-	2	-	3
Gender Diversity %						
Male	67	56	67	56	63	55
Female	33	44	33	44	37	45



Performance Data

Training and Education

		2012	
No	Training Category	Total Training Hours	*No of Attendees
1	Safety, Health and Risk Control	1,760	764
2	Skills Management	14,725	1,532
3	Policies and Procedures	2,172	580

*The figures provided are based on the total number of programme grouped in the same category

Training Hours by Employee Category

Category	2012
Non-Executive	2,283
Executive (G4-G6)	12,424
Middle Management (G2-G3)	3,799
Top Management (Manco)	151

Security & Health

Occupational Safety & Health (OSH) Committee 2012

No	Remarks	2011 Total	2012 Total
1	Management Representatives	5	5
2	Employee Representatives	5	5

- 1) In 2012, the OSH Committee recorded no Lost Time Injury (LTI) (2011: nil) and zero work-related fatalities (2011: nil).
- 2) There was no report of discrimination.



Performance Data

Basic Salary Ratio by Gender

Employee Category	2011		2012	
	Male (%)	Female (%)	Male (%)	Female (%)
Top Management	67	33	76	24
Middle Management	50	50	58	42
Executive	46	54	51	49
Non-Executive	76	24	64	36
Grand Total	56	44	57	43

Note: Percentage represents the % of total RM salary paid for the category



Performance Data

Staff Performance Review

Bursa Malaysia practises a system of total rewards management, in which employees are rewarded for individual excellence, productivity improvements and contribution towards the achievement of the organisation's objectives. Bursa Malaysia is also committed to nurturing and building talents within the organisation through continuous human capital development, with focus on multi-method development interventions, both formal and informal.

Performance reviews are conducted biannually and career development reviews are conducted annually.

Staff Benefits for Full Time Employees

No	Benefit	
1	Annual Leave	5
2	Sick Leave	6
3	Hospitalization Expenses	7
4	Out-patient medical expenses	8
	Dental Care	
	Life Insurance	
	Personal Accident Insurance	
	Retirement Benefit	

Risk Management

All business units were analysed for various risks. More than 35 activities or areas were identified as vulnerable for fraud risks but findings from Year 2012 internal audit showed there was no incidents of corruption or fraud (2011: 0).

Bursa received zero cases for possible breaches of customer privacy or losses of customer data in 2011.

Environment

Our location

Our location of operations is situated within the commercial area of Kuala Lumpur. The land is leased from the Federal Land Commissioner for 99 years. The land is not neighbouring to any protected areas, wild life habitats or areas of high biodiversity value.

Water & Waste

We consume water sourced locally from Syarikat Bekalan Air Selangor Sdn Bhd. Water waste is channelled to the public sewerage tank under the management of Indah Water Konsortium.

We generate two types of waste in our operation: general waste and scheduled waste (SW 110). The general waste is disposed of by a government-approved party at Pusat Pelupusan Sisa Pepejal, Sanitari Bukit Tagal Rawang. The scheduled waste, which mainly comprise fluorescent bulbs, is disposed of by Pamuri Holdings Sdn Bhd, an approved agent for Kualiti Alam.

Purchasing

In the selection of vendors, the Purchasing Manual emphasises our preference for suppliers that can meet the Health, Safety and Environmental standards.

Legal aspects

Bursa Malaysia has not been fined or subjected to legal actions and non-monetary sanctions for non-compliance with any laws and regulations in year 2012.



Initiatives & Programmes

1.0 RESPONSIBLE AND ETHICAL PRACTICES					
No	Initiative	Objective	2010	2011	2012
1.1	Half-day Governance Programmes for Directors	Promote good corporate governance and sustainability practices among PLCs	-	4 sessions. Between 50- 230 directors attended each session	7 sessions. A total of 1,128 directors and senior management attended
1.2	Half-day Sustainability Sessions for directors	Assist directors in familiarising themselves with good practices for sustainable business growth and to discuss the practical application of sustainability in various industries	-	5 sessions. 485 directors attended	2 sessions. 123 directors and practitioners attended



Initiatives & Programmes

2.0 REACHING OUT TO THE COMMUNITY					
No	Initiative	Objective	2010	2011	2012
2.1	Staff Volunteering	Promote staff participation in community work	110 staff and 530 volunteer hours	162 staff and 2,399 volunteer hours	645 staff and 2,737 volunteer hours
2.2	The Edge-Bursa Malaysia Rat Race	Raise funds for communities in need	Raised RM 1.8 million. Participation from 77 companies, and 139 teams. 20 beneficiaries	Raised RM 1.9 million. Participation from 91 companies and 151 teams. 20 beneficiaries	Raised RM2.1 million. Participation from 80 companies and 148 teams. 26 beneficiaries
2.3	Yayasan Scholarship Programme	Promote educational excellence amongst Malaysian undergraduates	15 students in the programme	20 students in the programme	17 students in the programme
2.4	Yayasan Excellence Award	Promote educational excellence	37 recipients	50 recipients	63 recipients
2.5	Internship Programme	Train undergraduates and prepare them for employment	93 students	60 students	27 students
2.6	Skim Latihan 1 Malaysia (SL1M)	Help reduce unemployment rate among graduates	-	Trained 12 graduates	Trained 5 graduates



Initiatives & Programmes

3.0 MANAGING OUR IMPACT ON THE ENVIRONMENT

No	Initiative	Objective	2010	2011	2012
3.1	GHG emissions	Manage our GHG emissions from electricity usage, business air travels and paper consumption	6,696 in tonnes of CO2 equivalent	6,395 in tonnes of CO2 equivalent	6,262 in tonnes of CO2 equivalent
3.2	Waste Management	Manage our waste	1) General waste = 168,191 kg 2) Scheduled waste = 352.9 kg	1) General waste = 408,790 kg 2) Scheduled waste = 444.3 kg	1) General waste = 448,975 kg 2) Scheduled waste = 552.1 kg
3.3	Water Conservation	Manage our water usage	92,673 m3 Average usage/person = 4.7 m3	57,550 m3 Average usage/person = 2.9 m3	63,202 m3 Average usage/person = 2.9 m3

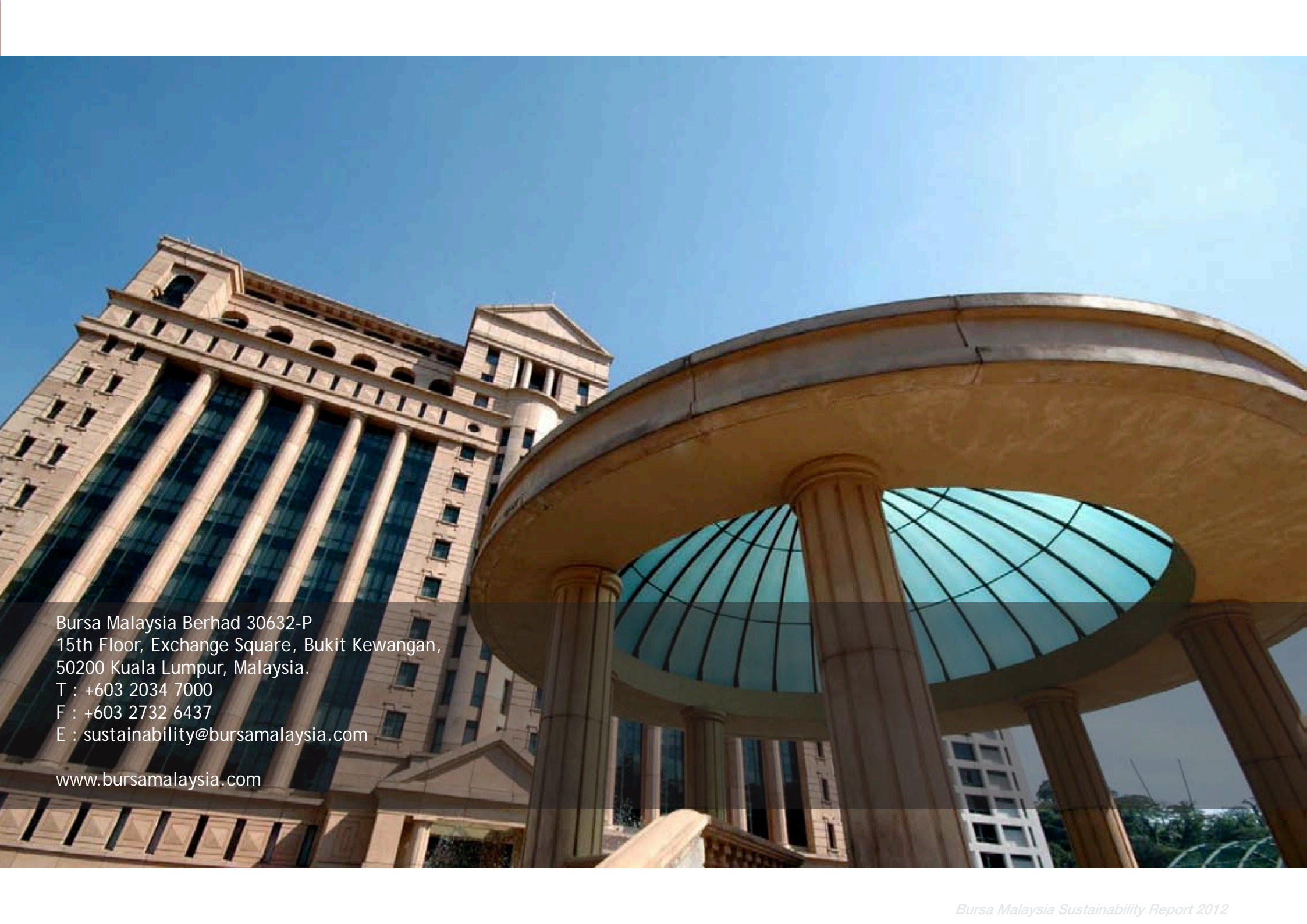


Policies, Codes and Procedures

Available online @www.bursamalaysia.com:
Corporate Governance - Memorandum & Articles, Governance Model, Terms of References

Available on Bursa Malaysia's Employee Information Site (Intranet) :

- Corporate Fraud Policy
- Code of Ethics
- Competition Law Compliance Policy
- Confidentiality Policy
- Corporate Authority Manual
- Communication Guidelines
- Employees Handbook
- Guidelines for Handling of Conflict of Interest
- Occupational Fraud & Abuse
- Occupational Safety & Health Policy
- Purchasing Manual
- Whistleblower Policy & Procedures



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