1. Type of User

- 1.1 Listed Issuer
 - Public Listed Company
- 1.2 External Secretarial Firm
 - Secretarial Firm that provides secretarial services for the Public Listed Companies
- 1.3 Investment Banks/Advisers
 - Merchant bankers, securities companies that requires to submit announcement for the Public Listed Company

2. Type of ID/Username

- 2.1 Authorized ID
 - Sender/Submission ID for Bursa LINK Web Browser user
- 2.2 Common ID
 - Data Entry ID for Bursa LINK Web Browser user only
- 2.3 Username/ID
 - Username/ID is based on the Company short name

3. Type of Request

3.1 Create ID

- For new LINK user and/or change of company name
- Select type of ID
- Specify the **Reason** and **Effective Date** at the Reason for Request & Effective Date column.
- 3.2 Delete ID
 - For user who wants to permanently terminate their LINK service, change of company name (old name), delisting or to delete one of the multiple LINK IDs
 - Specify the username/ID and type of ID to be deleted this is to ensure deletion of correct ID for user with multiple LINK IDs
 - Specify the **Reason** and **Effective Date** at the Reason for Request & Effective Date column.
- 3.3 Reset Password
 - For user who has forgotten current password, unable to login with old & new password
 - Specify the username/ID and type of ID to be reset.
 - Specify the Reason at the Reason for Request & Effective Date column.
- 3.4 Change of Company Name
 - For change of Company name due to merger, take over, etc.
 - Specify the username/ID and type of ID.
 - Select **Yes** or **No** option at Change of Company Name column and specify the old company name at the Old Company Name column.
 - State the **Reason** i.e. merger, take over, etc. and specify the **Effective Date** at Reason for Request & Effective Date column.

4. Part A (Requestor Information)

To be completed by person in-charge of the company's announcement (i.e. Company Secretary, Assistant Company Secretary).

5. Part B (Company Authorized Approver)

- The Approver must not be the same person as Requestor in Part A.
- The Approver must be
 - (a) Company's Director (applicable to Listed Issuer/Corporation)
 - (b) General Manager or HOD of Secretarial Department (applicable to External Secretarial Firm)
 - (c) General Manager or HOD of Corporate Finance (applicable to Investment Banks/Advisers)
- To affix company stamp at the respective Company Stamp column.