

Our Ref: IS/RMG/LD01/14

2 January 2014

Via Email

Bursa LINK users

Dear Sir/Madam

BURSA LINK SYSTEM

In our continuous effort to provide you with a system using the latest internet technology, we are in the midst of developing a new web-based system with a simplified architecture to replace the current Bursa LINK application.

In relation to this exercise, we wish to inform you that the Lotus Notes Client R7 and Windows XP will be phased out by end of February 2014 and April 2014 respectively.

Moving forward, all Lotus Notes Client R7 users are required to upgrade to the web browser access by 28 February 2014 to ensure a smooth transition and the successful completion of this exercise.

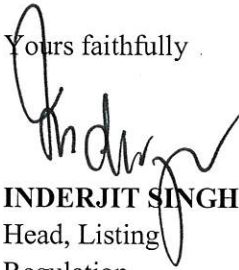
We have provided some 'Questions and Answers' as per Appendix I to facilitate Bursa LINK users' understanding of LINK Web Browser.

For further information and inquiries on the above, kindly contact the following persons:-

- | | |
|----------------------------------|----------------|
| (1) Roseliliwati Md Ghazali | : 03-2034 7006 |
| (2) Faizatul Adlin Mohd Adnan | : 03-2034 7576 |
| (3) Sharifah Norzana Syed Jaafar | : 03-2034 7130 |
| (4) Edward Chong Kam Yung | : 03-2034 7238 |

Thank you.

Yours faithfully



INDERJIT SINGH
Head, Listing
Regulation

Encl.

APPENDIX I
QUESTIONS AND ANSWERS IN RELATION TO BURSA LINK
WEB BROWSER ACCESS

1. GENERAL

| No | Question | Answer |
|-----------|--|---|
| 1.1 | How is the data stored in Bursa's server? | A separate database will be allocated for each user based on the company/ID. |
| 1.2 | What is the database size for each user? | The size of the database is 200 MB. |
| 1.3 | What should a user do if the database storage is fully utilised? | When the database storage reaches 90% of the maximum quota, LINK system will trigger a message to alert user to perform database housekeeping. Failure to do so, will result in the user not being able to create announcement when the database storage exceeds the maximum storage quota. |
| 1.4 | How is data replicated from Lotus Notes Client R7 into the Web Browser access? | User needs to perform sync process. 1. Login to the Client R7, click on "Admin Task" button. 2. Then click "Sync" Once finished, please login at the Web Browser to ensure the data is synchronize. |
| 1.5 | Will the LINK Web Browser user receive a notification/confirmation upon submission of an announcement? | Yes, LINK system will auto deliver a notification, upon successful submission of an announcement, to the email address stated in the announcement template. User must ensure that the email address is valid and separated by comma if there is more than one email address. |
| 1.6 | What happen if the user does not logged out properly from Web Browser? | User will not be able to login immediately. LINK system will prevent user from logging in with a message prompt "Detected another user using the same user ID". User should be able to login again after 10 minutes or may contact LINK Administrator for immediate login. |
| 1.7 | Is there any other Internet Browser that can be used to navigate LINK Web Browser besides Internet Explorer? | Yes. Mozilla Firefox and Google Chrome are among other Internet Browser which is commonly used to navigate LINK Web Browser |
| 1.8 | Can we submit the announcement from anywhere? | Yes, LINK Web Browser is accessible anywhere, as long as the internet connectivity fulfils the system requirement (Refer to Appendix 2 for the system requirements). |
| 1.9 | Will there be any internet congestion | It depends on users' infrastructure, i.e. Internet |

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| No | Question | Answer |
|-----------|---|---|
| | especially after 5.00pm? | lines bandwidth, PC specifications, Internet service provider and user internal connectivity. Bursa Malaysia has upgraded its infrastructure to cater for the internet congestion. |
| 1.10 | With Web Browser, can I work offline? | No, offline feature is not available. User must be online to work on LINK Web Browser. |
| 1.11 | Is Auto Save feature available in LINK Web Browser ? | No, Auto Save feature is not available in LINK Web Browser. |
| 1.12 | Can we prepare draft announcement using other software i.e. MS Word and copy/paste to the LINK Web Browser? | Yes, but the result may vary because LINK Web Browser is not word a processor software. Some format/features in MS Word cannot be inherited to the Rich Text Editor. |
| 1.13 | If we retain Lotus Notes Client R7: <ol style="list-style-type: none"> 1. Do we need to change password every 3 months? 2. Will the data in the Client R4.6 still available for viewing via the Lotus Notes client? | <ol style="list-style-type: none"> 1. Yes 2. If the Client R7 and the data are still in the PC, viewing of the historical data is possible. |
| 1.14 | Can we use the latest Windows? | Yes. |
| 1.15 | In respect of the announcement validation, will system prompt any message for incomplete announcement? | Yes, similar to current announcement validation in Lotus Notes Client R7, system will prompt message for incomplete announcement. |
| 1.16 | For data entry PC (Common ID), will system prompt any message for incomplete announcement? | No. System will not prompt any message for incomplete announcement. System allows Common ID to Create and Save announcement only. |
| 1.17 | How does a user submit an announcement if he/she encounters internet connection problem? | LINK Web Browser user must find other location/places with an internet connection to proceed with the submission of announcement. |
| 1.18 | How do we backup the database at our PC? | To do the back-up, user can print or save the announcements as PDF file. |
| 1.19 | What is the minimum system requirement ? | Hardware <ul style="list-style-type: none"> • Processor Pentium IV • RAM 1 GB or above • Free Disk Space 1 GB or above • Network Interface Card • Monitor Resolution 800 x 600 or 1023 x |

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| No | Question | Answer |
|-----------|-----------------|--|
| | | <p>768</p> <ul style="list-style-type: none">• High Internet bandwidth i.e. Streamyx, Leased Line, etc <p>Software</p> <ul style="list-style-type: none">• Windows XP Professional• Windows XP Home• Internet Explorer ver 6 and above, with JavaScript enable |

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2. LINK ID

| No | Question | Answer |
|-----|---|---|
| 2.1 | If we have more than one ID for several Listed Issuers, how do we login to the Web Browser? | Each Company is allocated with one ID and the access to the relevant company database via LINK Web Browser is based on the login ID. |
| 2.2 | Can user request/apply for multiple Authorised and Common IDs? | Yes, but users are required to justify on the necessity for such request and is subject to Bursa's evaluation and approval. The relevant fees will be applicable. |
| 2.3 | Can a Web Browser ID undertake multiple login simultaneously? | No, system allow only one ID login at any one time. |
| 2.4 | In the event the PC is corrupted, is the LINK ID accessible ? | Yes, the LINK ID is accessible. User can still login using the valid username and password. |
| 2.5 | Whether Listed Issuer's ID can be given to the Investment Banks/ Advisers or External Company Secretarial firm? | Investment Banks/Adviser and External Company Secretarial firm have their own ID to make announcements for Listed Issuers. |

3. SECURITY

| No | Question | Answer |
|-----|--|---|
| 3.1 | As data will be kept in Bursa's server, how about the security? Will Bursa able to modify the user's data in the server? | The security is based on the User Access Control. Only the authorised ID for that Local database can access the announcement until it is submitted to Bursa Malaysia. Bursa Malaysia has no access right to view or modify the user's data in the server. |
| 3.2 | Will Bursa be able to see the draft announcements prepared by the user using Web Browser? | No. We have implemented security based on the User Access Control, where only the respective IDs can view their announcements until the announcement is submitted to Bursa Malaysia. Bursa Malaysia can only view the announcement after the status has changed to 'Submitted'. |
| 3.3 | What precautions can I take to protect my LINK ID? | It is recommended that you do the following:- <ul style="list-style-type: none"> • Similar to any other secured password-protected web based application, DO NOT reveal/share your username and password. It is user's responsibility to ensure that the username and password is not exposed to others. • Always log out when you have finished your online transactions. • Remember to clear your cache after each |

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| No | Question | Answer |
|-----------|--|---|
| | | session. <ul style="list-style-type: none">• Avoid storing your password when using Internet browsers. |
| 3.4 | In the Lotus Notes Client R7 data entry (Common ID) is not allowed to Mark Completed or Submit. Does Web Browser allow Common ID to do that? | No. The process is still the same, data entry user (Common ID) can only Create and Save the announcement. Mark Completed and Submit can only be done by authorised ID/user. |

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4. COST

| No | Question | Answer |
|-----------|--|--|
| 4.1 | What is the cost to have the Web Browser access? | No additional cost to have LINK Web Browser. User is required to fill up and submit the ID Request form to Bursa LINK Support Unit. |
| 4.2 | What is the cost for one Authorised ID and one Common ID ? | Please refer to the Bursa LINK Bulletin Board at http://www.bursamalaysia.com/link-bulletin-board in 2010 tab (Update on Bursa LINK Cost dated 13 Jan 2010) |
| 4.3 | What is the cost to maintain Lotus Notes Client R7? | It is at no cost, but LINK support for Lotus Notes Client R7 will be discontinued after February 2014. |