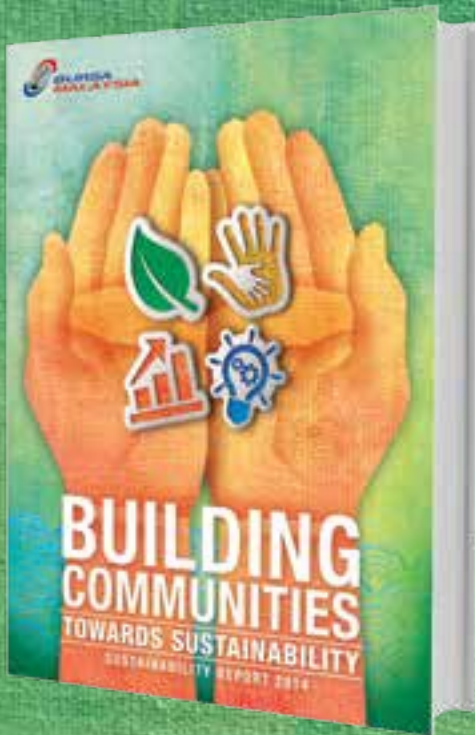


BUILDING COMMUNITIES

TOWARDS SUSTAINABILITY

SUSTAINABILITY REPORT 2014

WE ARE BUILDING OUR SUSTAINABILITY



In 2014, on the back of the building blocks put in place and in further collaboration with capital market partners, we have started the next level of success in building new communities that support our vision to become “ASEAN’s Multinational Marketplace”.

Through BursaMKTPLC, Bursa Malaysia saw the coming together of the capital market participants to democratise market information for all, while reaching out to the new and younger retail investor segment.

Through the internationally benchmarked ESG index, Bursa Malaysia is now poised to reach out to new investors globally. Building outreach to these investing communities will enrich the diversity and vibrancy of our marketplace - and thus ensure long-term sustainability.

The cover of our 2014 Annual Report seeks to convey this message with the open hand representing Bursa Malaysia’s strong commitment to support the building of a sustainable and inclusive investing community of investors - where there is something for everyone. The gears symbolise our continued efforts to improve the capital market in a purposeful fashion for the betterment of the marketplace and of the nation.

VISION

TO BE THE PREFERRED PARTNER IN ASIA FOR FUND RAISING, TRADING AND INVESTMENT.

MISSION

AS THE PREFERRED PARTNER, BURSA MALAYSIA OFFERS A FAIR AND ORDERLY MARKET THAT IS EASILY ACCESSIBLE WITH DIVERSE AND INNOVATIVE PRODUCTS AND SERVICES.

A photograph of a man and a young child in a garden. The man, wearing a striped shirt and white shorts, is holding a blue watering can and watering a small tree. The child, also in a striped shirt and white shorts, is standing next to him, looking down at the ground. The background shows a grassy area with some plants and a wooden fence.

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ABOUT THIS REPORT

REPORT PROFILE

Bursa Malaysia Berhad (Bursa Malaysia) first reported on its sustainability practices in the Annual Report 2006, the same year it launched the Bursa Malaysia CSR Framework for listed issuers. We began issuing our standalone Sustainability Report in 2011 and this is our fourth Sustainability Report. This report describes our continued commitment to conduct our business in a responsible and ethical manner, implementing various sustainability initiatives by leveraging on our competencies and strengths to make positive changes in our business environment, society and planet throughout 2014.

In preparing our Sustainability Report for 2014, we took guidance from the Global Reporting Initiative™ G4 Sustainability Reporting Guidelines on effective sustainability reporting and the essential performance indicators that socially responsible companies are expected to disclose. We fully disclosed all elements required under the General Standard Disclosures for the 'in accordance' core criteria option as summarised in the GRI Content Index. We also disclosed aspects under the Specific Standard Disclosures where relevant. We were also guided by the principles of social responsibility outlined in the International Organisation for Standardisation (ISO) 26000, Guidance on Social Responsibility to ensure that we operate our business in a socially responsible way.

REPORT SCOPE AND BOUNDARY

This report is intended to complement Bursa Malaysia's Annual Report 2014 (AR2014), in which detailed descriptions of our business operations and financial performance can be found. Together, these documents aim to highlight our close and positive relationships with our stakeholders, sustainability issues material to our stakeholders and business operations as well as our responses and performances in relation to the issues.

Our scope and aspect boundaries remained the same as per previous reports and we are not re-stating any information provided in earlier reports.



EXTERNAL ASSURANCE

There is currently no policy with regards to seeking external assurance for this report. We, however, envisage that such policy may be forthcoming with the introduction of the FTSE4Good Bursa Malaysia (F4GBM) Index in 2014 and as we progress towards integrated reporting.

YOUR FEEDBACK ON THIS REPORT

This report, together with our Annual Report, are available on our corporate website at www.bursamalaysia.com. Comments or queries on our sustainability practices, performance and reporting can be sent to us at:

Corporate Services
Bursa Malaysia Berhad
13th Floor, Exchange Square, Bukit Kewangan
50200 Kuala Lumpur
Malaysia

E-mail: sustainability@bursamalaysia.com

BURSA MALAYSIA AT A GLANCE

CORPORATE INFORMATION (GROUP CORPORATE STRUCTURE)

BURSA MALAYSIA BERHAD (30632-P)



BURSA MALAYSIA AT A GLANCE

CORPORATE INFORMATION (OTHER CORPORATE INFORMATION)

SENIOR INDEPENDENT NON-EXECUTIVE DIRECTOR

Dato' Saiful Bahri Zainuddin

Tel: 03-2145 4528

E-mail: saiful.zainuddin@affinhwang.com

COMPANY SECRETARIES

Yong Hazadurah Md. Hashim

LS 006674

Hong Soo Yong, Suzanne

MAICSA 7026744

CUSTOMER SERVICE

Bursa Malaysia Berhad
3rd Floor, Exchange Square
Bukit Kewangan, 50200 Kuala Lumpur
Tel: 03-2026 5099
Fax: 03-2026 4122
E-mail: customerservice@bursamalaysia.com

INVESTOR RELATIONS

Koay Lean Lee
14th Floor, Exchange Square
Bukit Kewangan, 50200 Kuala Lumpur
Tel: 03-2034 7306
Fax: 03-2732 6160
E-mail: ir@bursamalaysia.com

REGISTRAR

Tricor Investor Services Sdn. Bhd. (118401-V)
Level 17, The Gardens North Tower
Mid Valley City, Lingkaran Syed Putra
59200 Kuala Lumpur
Tel: 03-2264 3883
Fax: 03-2282 1886
E-mail: is.enquiry@my.tricorglobal.com
Web: www.tricorglobal.com

AUDITORS

Ernst & Young (AF 0039)
Chartered Accountants
Level 23A, Menara Milenium
Jalan Damanlela
Pusat Bandar Damansara
50490 Kuala Lumpur

PRINCIPAL BANKERS

CIMB Bank Berhad (13491-P)
5th Floor, Bangunan CIMB
Jalan Semantan
Damansara Heights
50490 Kuala Lumpur

Malayan Banking Berhad (3813-K)
Menara Maybank
100, Jalan Tun Perak
50050 Kuala Lumpur

REGISTERED OFFICE

15th Floor, Exchange Square
Bukit Kewangan, 50200 Kuala Lumpur
Tel: 03-2034 7000
Fax: 03-2732 6437
E-mail: enquiries@bursamalaysia.com
Web: www.bursamalaysia.com

FORM OF LEGAL ENTITY

Incorporated on 14 December 1976 as a public company limited by guarantee. Converted to a public company limited by shares on 5 January 2004 pursuant to the Demutualisation (Kuala Lumpur Stock Exchange) Act 2003

STOCK EXCHANGE LISTING

Listed on Main Board of Bursa Malaysia Securities Berhad on 18 March 2005
Stock Code: 1818
Stock Name: BURSA

BURSA MALAYSIA AT A GLANCE
OUR STRATEGIC INTENTS

Another step closer to becoming
ASEAN'S
MULTINATIONAL
MARKETPLACE

Our Strategic Blueprint keeps us focused on our goal of being ASEAN's Multinational Marketplace. Each step we take is deliberate and purposeful to ensure that our marketplace remains diverse and grows sustainably because what we do matters.



BURSA MALAYSIA AT A GLANCE

MARKET HIGHLIGHTS

	31 DEC 2010	31 DEC 2011	31 DEC 2012	31 DEC 2013	31 DEC 2014
Securities Market					
FBM KLCI	1,518.91	1,530.73	1,688.95	1,866.96	1,761.25
Market Capitalisation (RM billion)	1,275	1,285	1,466	1,702	1,651
Velocity (%)	33	33	28	30	29
Average Daily Trading Volume - OMT & DBT (million shares)	1,021	1,344	1,361	1,567	2,157
Average Daily Trading Volume - OMT (million shares)	953	1,288	1,294	1,477	2,072
Average Daily Trading Value - OMT & DBT (RM million)	1,574	1,788	1,666	2,137	2,162
Average Daily Trading Value - OMT (RM million)	1,454	1,699	1,573	1,915	2,053
Total Trading Volume - OMT & DBT (billion shares)	253	329	334	387	531
Total Trading Value - OMT & DBT (RM billion)	390	438	408	528	532
Total Funds Raised (RM billion)	33.0	15.0	32.0	22.5	24.3
Total Listed Counters	1,392	1,476	1,640	1,566	1,739
• No. of PLCs	957	941	921	911	906
- No. of New Listings - IPOs (including REITs)	29	28	17	18	14
- No. of Delistings (including REITs)	31	43	36	27	21
• No. of Listed REITs	14	15	16	17	16
- No. of New Listing - REITs	2	1	1	1	-
• No. of Listed ETFs	5	5	5	5	6
- No. of New Listings - ETFs	2	-	-	-	1
• No. of Listed Structured Warrants	225	304	477	398	527
- No. of New Listings - Structured Warrants	204	363	551	410	546
No. of Rights & Bonus Issues	77	61	60	54	89
No. of New CDS Accounts opened (yearly)	157,911	164,110	207,393	153,764	136,303
Total CDS Accounts (million) ¹	4.1	4.2	4.3	4.4	2.5
No. of Trading Days	248	245	245	247	246
No. of Participating Organisations of Bursa Malaysia Securities	35	35	33	31	30
Derivatives Market					
Open Interest	132,151	152,419	214,065	196,493	196,413
• Crude Palm Oil Futures (FCPO)	88,544	112,720	173,649	151,486	166,625
• FBM KLCI Futures (FKLI)	21,837	23,505	30,550	40,473	25,476
• Others	21,770	16,194	9,866	4,534	4,312
No. of Contracts Traded:					
• FCPO (million)	4.1	5.9	7.5	8.0	10.2
• FKLI (million)	2.0	2.5	2.1	2.7	2.2
• 3-Month KLIBOR Futures	95,477	92,775	50,946	16,791	13,150
• Gold Futures ²	-	-	-	24,253	111,844
• Other Products (OCPO ³ , OKLI ⁴ and FPOL ⁵)	-	-	6,314	7,831	5,558
Average Daily No. of Contracts Traded	24,818	34,474	39,387	43,490	50,654
Total Contracts Traded (million)	6.2	8.4	9.6	10.7	12.5
No. of Trading Days	248	245	245	247	246
No. of Trading Participants of Bursa Malaysia Derivatives	20	20	20	18	19
Islamic Market					
% of Shari'ah Compliant PLCs	88	89	88	71	76
% of Shari'ah Compliant (by Market Capitalisation)					
• PLC	63	63	64	63	63
• ETFs	51	40	32	30	31
• REITs	22	18	14	43	42
No. of Sukuk Listings on Bursa Malaysia Securities	19	19	20	20	20
Value of Sukuk Listings (USD billion)	27.7	28.5	33.7	32.9	34.2
Bursa Suq Al-Sila ¹ :					
• Average Daily Value Commodity Traded (RM billion)	0.4	1.2	2.3	3.9	6.9
• Total Accumulated Commodity Trade Value (RM billion)	90.2	298.6	563.3	958.9	1,687.9
• Total no. of Matched Contracts	2,273	9,111	20,858	285,547	316,534
• No. of Trading Days	257	245	245	247	246
• No. of BSAS Registered Participants:					
Total	33	55	69	78	93
- Domestic	28	42	51	60	73
- Foreign	5	13	18	18	20

1 The sharp decline in the number of CDS accounts in 2014 was due to the implementation of automatic closure of dormant CDS accounts that were designated as dormant on or before 2010. This maiden exercise to close such dormant CDS accounts was performed on 25 August 2014 affecting approximately 2.0 million CDS accounts.

2 Gold Futures Contract was introduced in October 2013

3 OCPO was introduced in May 2012

4 OKLI was introduced in July 2012

5 FPOL was introduced in June 2014

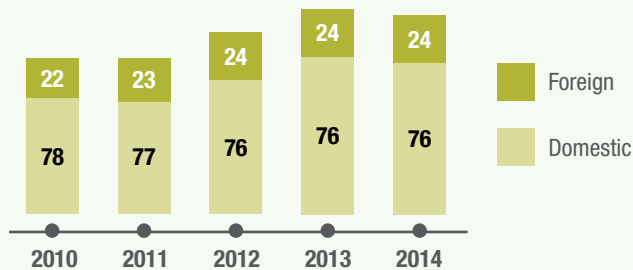
BURSA MALAYSIA AT A GLANCE

MARKET HIGHLIGHTS

SECURITIES MARKET

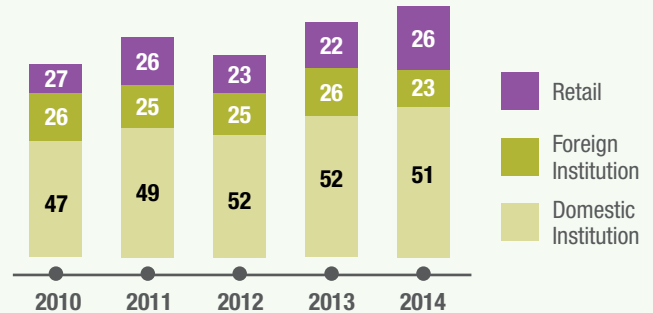
Share Ownership (%)

Market Capitalisation: RM1,651 billion (31 Dec 2014)



Market Demography by Trading Value (%)

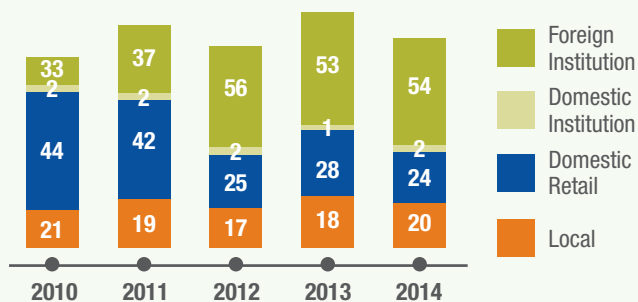
Total Trading Value: RM532 billion (2014)



DERIVATIVES MARKET

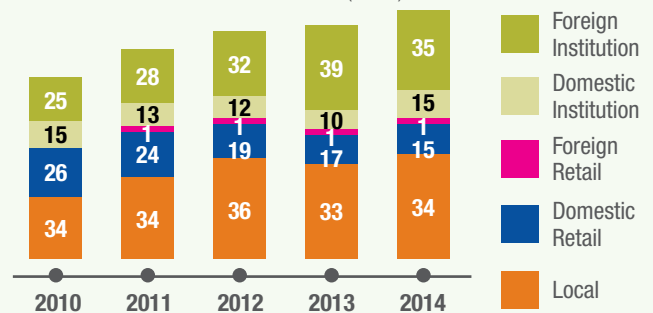
Market Demography of FKLI Contracts (%)

No. of Contracts Traded: 2.2 million (2014)



Market Demography of FCPO Contracts (%)

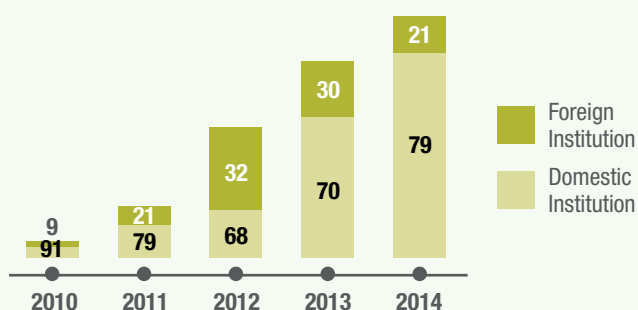
No. of Contracts Traded : 10.2 million (2014)



ISLAMIC MARKET

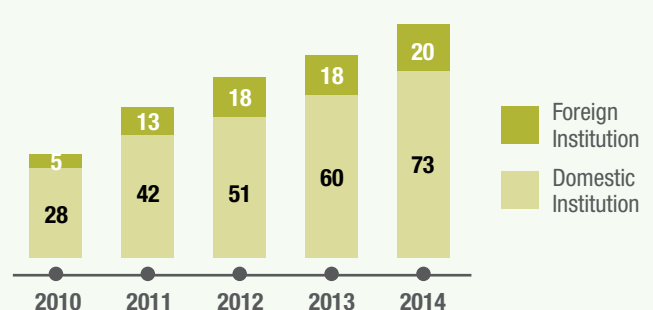
Market Demography of BSAS Trading Value (%)

Total Commodity Trading Value: RM1,688 billion (2014)



Demography of BSAS Registered Participants

No. of Trading Participants: 93 (2014)



BURSA MALAYSIA AT A GLANCE

PEER COMPARISON

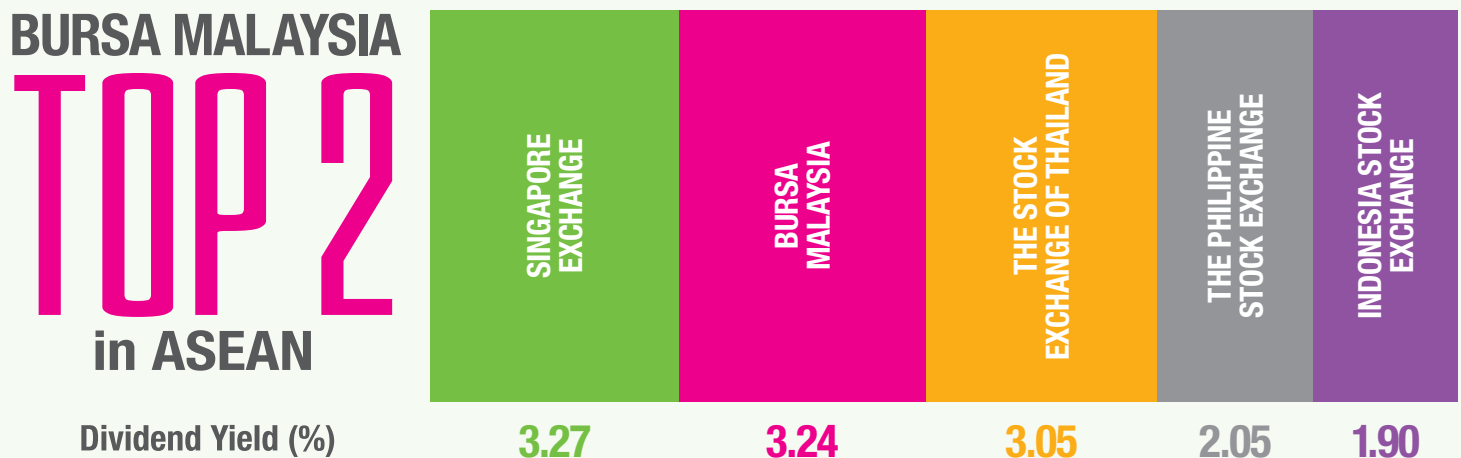
Benchmark Index Performance in 2014



ASEAN Exchanges 5-Year Index Growth from 2010-2014



Dividend Yield (%)



BURSA MALAYSIA AT A GLANCE

SHAREHOLDER VALUE CREATION

SHAREHOLDER RETURN

Bursa Malaysia has a proven track record of delivering annual dividend payout of more than 90% over the years. We had also declared special dividends consecutively in 2013 and 2014.

SHARE PRICE PERFORMANCE

Bursa Malaysia recorded a strong financial performance in 2014, with key metrics such as PATAMI increasing by 15% year-on-year and ROE rising to reach 25%. Meanwhile, the share price of the Exchange recorded a marginal decline of 2%, a reflection of weaker sentiment across the broader market.

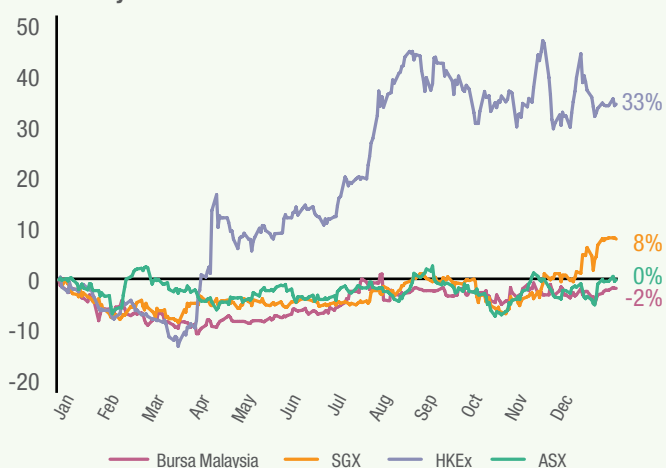
Starting the year strong at RM8.23 after a 32% gain made in 2013, Bursa Malaysia's share price began shedding value in the 1st half of 2014, reaching a low of RM7.40 on 1 April before recovering. In the wider market, the FBM KLCI proved more resilient in the face of adverse news flows which included concerns over economic slowdowns in China and the Eurozone and rising geo-political tensions over the Ukraine.

Moving into the 2nd half of 2014, the announcement of a special dividend of 20 sen for Bursa Malaysia's shareholders and strong market trading values in the 3rd quarter managed to sustain the Exchange's share price over the remainder of the year, while the FBM KLCI eventually succumbed to pressure over the sharp fall in global oil prices and the weakening Ringgit Malaysia over the final months of the year. This resulted in Bursa Malaysia outperforming the benchmark index over the year.

Bursa Malaysia Share Price Performance vs. FBM KLCI



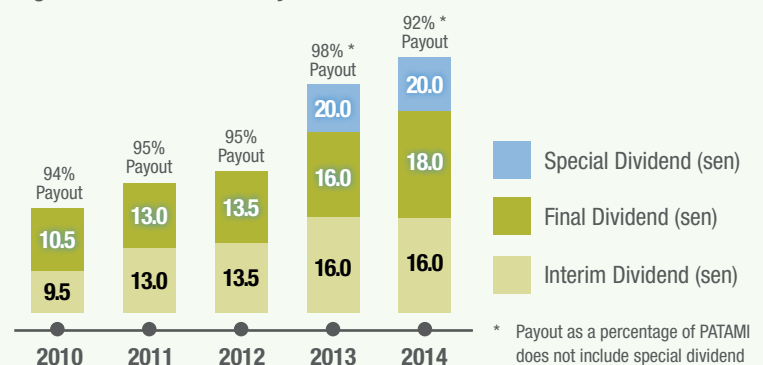
Bursa Malaysia Share Price Performance vs. Listed Asian Peers



Investor Relations Contact

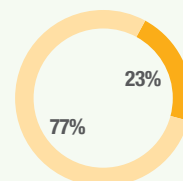
All investors are welcome to contact the Investor Relations (IR) team directly at ir@bursamalaysia.com or visit the IR section on our website, where you can subscribe to regular updates on Bursa Malaysia via email alerts.

Highest Annual Dividend Payout in 2014



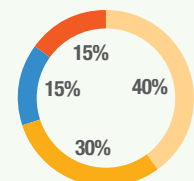
Shareholding Structure and Market Capitalisation

Our public shareholding of 65% provides a fair free float for Bursa Malaysia's shares and a good level of liquidity. As at the end of 2014, we had a total shareholder count of 19,435. Our market capitalisation, meanwhile, decreased slightly from RM4.4 billion in 2013 to RM4.3 billion in 2014.



Foreign Shareholding as at 31 December 2014

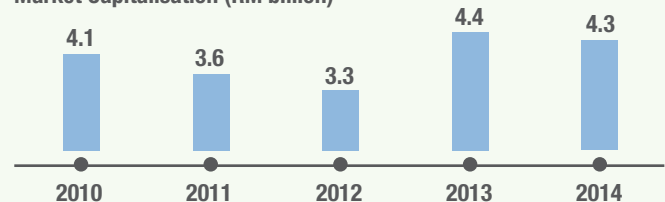
Local Foreign



Shareholding structure as at 31 December 2014

Government Agencies
Institutions
Nominees
Individuals

Market Capitalisation (RM billion)



BURSA MALAYSIA AT A GLANCE

FINANCIAL HIGHLIGHTS

*CAGR: Compounded Annual Growth Rate

Operating Revenue

RM471.3 million
(+7%)
2013: RM439.8 million

Cost to Income Ratio

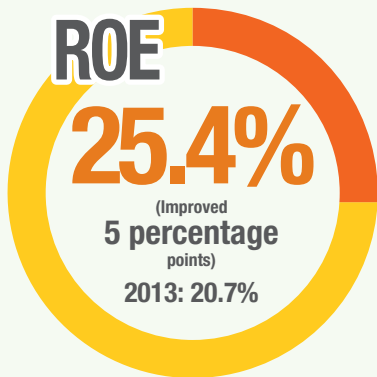
46.1%
(Improved 2 percentage points)
2013: 48.3%

PATAMI

RM198.2 million
(+15%)
2013: RM173.1 million

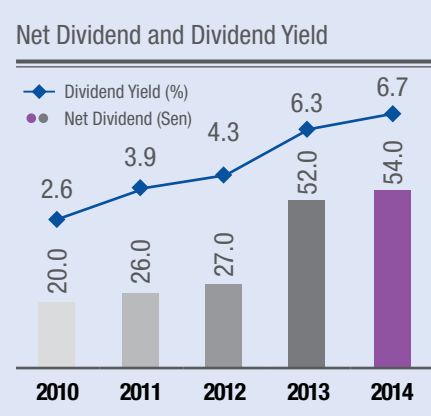
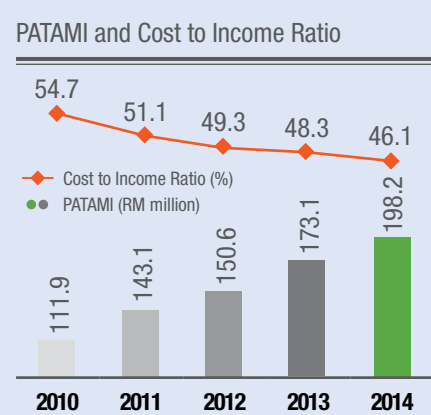
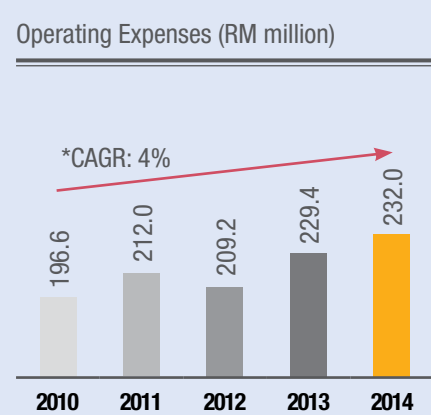
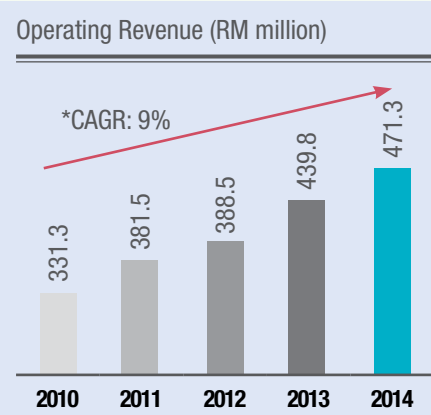
EPS

37.2 sen
(+14%)
2013: 32.5 sen



Net Dividend per Share

54 sen
(+4%)
2013: 52 sen



BURSA MALAYSIA AT A GLANCE
AWARDS AND RECOGNITION

BURSA MALAYSIA RANKING

- ★ **Top 5 CG Overall Recognition**
- ★ **Exemplary AGM Minutes**

Malaysia-ASEAN Corporate Governance (CG) Index 2014

- ★ **Among the top 11 Malaysian public listed companies who scored above 90 points in CG assessment**

Asian Development Bank's ASEAN Corporate Governance Scorecard: Country Reports and Assessments 2013-2014

- ★ **Most Transparent company, ahead of the Top 30 FBM KLCI Constituents**

Focus Malaysia



ASIA CORPORATE GOVERNANCE ASSOCIATION

4th

among 11 countries in Asia in terms of CG

WORLD BANK

5th

among 189 countries for Investor Protection

WORLD ECONOMIC FORUM

10th

among 144 countries for Efficacy of Corporate Boards

4th among 144 countries for Strength of Investor Protection

ASIAN DEVELOPMENT BANK

ASEAN Corporate Governance Scorecard: Country Reports and Assessments 2013-2014

2nd

among 6 ASEAN countries in CG assessment

CHIEF EXECUTIVE OFFICER'S MESSAGE



**DATO'
TAJUDDIN ATAN**
Chief Executive Officer

CHIEF EXECUTIVE OFFICER'S MESSAGE

Dear Stakeholders,

Bursa Malaysia continued to make strong strides forward in our endeavour to ensure an orderly, transparent, vibrant and efficient marketplace. Even as we expanded our sphere of influence through global partnerships that bring down trading barriers and invested in new and diverse distribution channels to further widen our reach, rest assured that we remain committed in promoting and implementing best corporate governance and sustainability practices.

We laid down our Strategic Intents in 2012 and established a new 2014-2016 Business Plan partly in cognizance of the potential of the amalgamated ASEAN community. Together, they have brought about the desired results and brought us closer to our goal in becoming ASEAN's Multinational Marketplace. 2014 was another exciting year for us as we continued to extract value from our past efforts whilst we build for the future. We were the largest fund raising destination in ASEAN with a total of RM24.3 billion raised through initial public offerings (IPO) and secondary market, a position which we have secured for the third consecutive year. Our financial performance for 2014 was the best since 2008 despite uncertainties brought about by concerns over weakening global economic growth, plunging oil prices and weakening Ringgit vis-a-vis the US Dollar. Nevertheless, we remained optimistic on our future as the high interest on the Malaysian story remained evident in our global Invest Malaysia events, which attracted fund managers and institutional investors with total assets under management worth USD 55 trillion. Such prevailing interest reinforced our confidence that we are still on the right track in our pursuit to achieve our goal more so with the unprecedented opportunities from the shift of the global economy toward Asia and the formation of the ASEAN Economic Community (AEC) end 2015.

Our unwavering commitment to sustainability goes without saying. We continued to manage the balance between ensuring fair and orderly markets and driving innovation within our capital market. The FTSE4GOOD Bursa Malaysia (F4GBM) Index launched last year was a clear demonstration of how we are approaching governance through the introduction of measures that will simultaneously strengthen our regulatory oversight while broadening our investors appeal. We hope the F4GBM Index will heighten the uptake and disclosure of sustainability practices among our listed issuers, placing them closer to best international practices. We are happy to report that we made the grade in the sustainability practices ourselves, being included in the list of the F4GBM Index constituents. Our overall effort in corporate governance continued to receive global recognition from the World Bank, World Economic Forum, Asian Development Bank and Asia Corporate Governance Association.

We believe that our growth should be inclusive, especially for the communities we serve. During the year, we accelerated our effort to reach out to the community within and outside Malaysia. We stepped up our investor education and awareness programmes and established ten Bursa Young Investors' Clubs at public and private universities to strengthen our engagement with the youth segment of the community. We leveraged on digital media and launched BursaMKTPLC to offer our community limitless opportunity to capitalise on market-related information and enhance their financial literacy. We are grateful for the overwhelming support we received from our capital market partners to deliver the dynamic online platform. We continued to train young graduates in our training and internship programmes and assisted our community-in-need

through our annual scholarship and fund-raising programmes. We organised the inaugural Bursa Bull Charge last year, uniting all our stakeholders to raise RM1.3 million for various charity organisations.

We are pleased to have all our employees onboard in our journey towards a high-performing organisation, upholding our dynamic, driven and dependable '3D' values, hard work and integrity. Our team matters to us and we continued to regularly engage with them, nurture through various development programmes, offer a competitive compensation system and foster a positive work environment for them.

We can't solve global environmental problems but we know we can do our bit in this area. In continuing our support for the National Corporate Greenhouse Gases (GHG) Reporting Programme for Malaysia (MyCarbon), which is spearheaded by the Ministry of Natural Resources and Environment in partnership with the United Nations Development Programme (UNDP) Malaysia, we hosted the MyCarbon Award to encourage more companies and recognise those who voluntarily report their GHG emission reduction initiatives. As for managing our own carbon footprint, we are happy to report a 7% reduction year-on-year in our GHG emissions from electricity usage, business air travel and paper consumption. To create a safe and healthy workplace for our employees, we carried out a 'Building Off-Loading Drive'. The drive also gave our employees the opportunity to contribute back to the community-in-need as money raised from the recycled items sold was channelled to our foundation, Yayasan Bursa Malaysia, for its community programmes.

The inauguration of the AEC is set to transform the region and position Malaysia to capitalise on various economic opportunities. We will forge ahead in steering Bursa Malaysia into becoming ASEAN's Multinational Marketplace. The future outlook for all our three markets remains positive. The Bursa Malaysia Derivatives being granted registration as a Foreign Board of Trade by the U.S. Commodity Futures Trading Commission (CFTC) will enable identified members and other participants located in the U.S. to enter trades directly into its electronic order entry and trade matching system on CME's GLOBEX trading platform to trade our derivatives products. As for our Islamic and Alternative Markets, the government-led proposal to trade Malaysian Government Securities and Government Investment Issues on the Exchange augurs well for Bursa Malaysia as it shall spur interest among retail investors who sought to diversify their portfolio to include less risky assets with constant yield. On that note, I seek continued support from all our stakeholders in our efforts to ensure the sustainability of our markets.

Dato' Tajuddin Atan
Chief Executive Officer

SUSTAINABILITY AT BURSA MALAYSIA

Bursa Malaysia sees sustainability as a journey, rather than a destination. We are committed to delivering sustainable value for all our stakeholders by creating a vibrant marketplace, protecting the integrity of our marketplace and being a responsible PLC. We regularly engage with our stakeholders to ensure that we integrate key and long-term economic, social and environmental elements into our business strategies and practices.

A) STAKEHOLDER ENGAGEMENT

We interact with a large number of different stakeholder groups. As such, strong stakeholder engagement is crucial to help us identify, prioritise and address material sustainability issues in our business strategies. We empower all our business and functional units to interact with their respective stakeholders on their chosen platforms. These engagements are done on a regular basis as they are integral to our business development, our relationships with our stakeholders and our commitment to corporate social responsibility.

Our regular channels include our website, Investor Relations Portal, quarterly financial reports, analysts' briefings, various committees and working groups as well as various announcements made via Bursa LINK. We also undertake market feedback, public consultation and employee engagement surveys for better insights into our audiences' needs. On top of this, we organise or participate in roadshows, dialogues, seminars, talks as well as knowledge sharing and thought leadership sessions to facilitate greater understanding of our business operation and its impact on the marketplace, workplace, community and the environment. Meanwhile, complaints and enquiries are generally directed to our Customer Service Centre.

The details of our engagement programmes and activities for our Securities Market, Derivatives Market as well as Islamic and Alternative Markets can be found on page 33 to 39 of the AR2014. Our engagement activities with other relevant stakeholders are discussed in the Sustainable Development section of this Report.

OUR KEY STAKEHOLDERS

1. REGULATORS AND GOVERNMENT
2. ISSUERS
3. INVESTORS, SHAREHOLDERS AND ANALYSTS
4. INTERMEDIARIES
5. EMPLOYEES
6. SUPPLIERS
7. COMMUNITIES

B) GOVERNANCE

Bursa Malaysia, an exchange holding company consisting of several subsidiaries, is under the purview of the Securities Commission and the Ministry of Finance. The Capital Market is governed by the following Acts of Parliament:

- 1) Capital Markets and Services Act 2007;
- 2) Securities Industry (Central Depositories Act) 1991;
- 3) Securities Commission Act 1993;
- 4) Companies Act 1965;
- 5) Offshore Companies Act 1990; and
- 6) Labuan Financial Services and Securities Act 2010.

Bursa Malaysia's sustainability leadership is led by its Board of Directors, which oversees and ensures that Bursa Malaysia pursues its regulatory and commercial objectives and remains a responsible organisation.

The Board is responsible for oversight and overall management of Bursa Malaysia and this has been formalised in its Board Charter as part of its Governance Model Document. It has established a Governance Model for Bursa Malaysia, delegating specific powers of the Board to the relevant Board Committees' and the Chief Executive Officer (CEO). The Governance Model, which is supported by the Authority Limits Document, is reviewed and amended as and when required to ensure an optimum framework comprising the highest standards of independence, oversight and transparency.

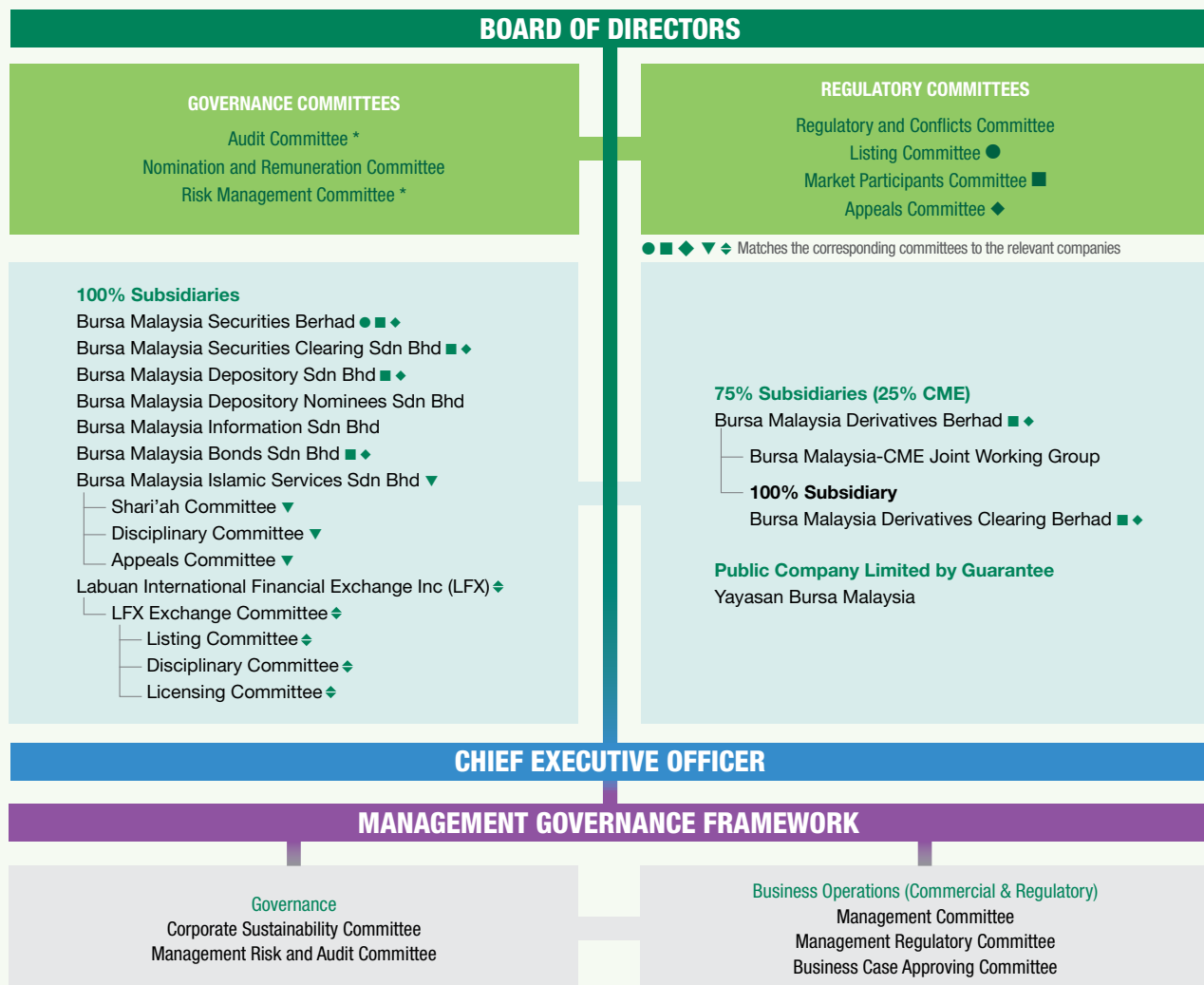
SUSTAINABILITY AT BURSA MALAYSIA

Detailed information on the Board of Directors, the Board Charter, the Governance Model, Board Committees and their Terms of References can be found on our corporate website.

Bursa Malaysia adheres to high standards of corporate governance practices. Its compliance with the principles and recommendations of the Malaysian Code on Corporate Governance 2012 is set out on page 53 of AR2014 while the Board’s statement on the Bursa Malaysia’s system of Internal Control & Risk Management can be found on page 70 of the same report. The Audit Committee Report, which provides assurance of the effectiveness of the risk management, control and governance processes in the Group, is available on page 75 of the AR2014.

On top of these measures, the CEO, has fortified Bursa Malaysia’s sustainability practices across the management and operational fronts in line with a separate Group Management Governance Framework (Framework). On an annual basis and at a dedicated session, the Management Team led by the CEO, presents to the Board its recommended sustainability strategy, together with its proposed business and regulatory plans for the ensuing year, for the Board’s review and approval.

Detailed information on the Framework, various Management Committees and their Terms of Reference are available on our Employees Information Site.



Note:

* All subsidiaries of Bursa Malaysia have fully adopted the Governance Model of Bursa Malaysia Group except for Bursa Malaysia Derivatives and its wholly-owned subsidiary, Bursa Malaysia Derivatives Clearing which have adopted two Governance Committees, and the applicable Regulatory Committees

1 Board Committees comprise three Governance Committees and four Regulatory Committees as set out in the Governance Model of Bursa Malaysia Group, after the Compensation Committee was dissolved on 11 May 2014

SUSTAINABILITY AT BURSA MALAYSIA

C) COMMITMENT & PRIORITIES

Our stakeholders expect us to ensure that our marketplace remains dynamic and of high quality and integrity with investor protection. We place great emphasis on innovation to meet the needs of a wide range of investors and issuers, ensure that our regulatory framework continues to remain relevant and inclusive and that our markets remain fair, orderly and transparent. We are also committed to raising the bar on good corporate governance, transparency and business ethics among PLCs and ensuring that our systems, policies, guidelines and processes continue to embody all the right characteristics of a responsible organisation. We believe that our focus (as summarised in the three priority areas below) underscores our persistent efforts in creating value for all our stakeholders:

1) Responsible and Ethical Practices

- In the Marketplace, we aim to:
 - o Create a vibrant marketplace;
 - o Protect the integrity of our marketplace; and
 - o Be a model PLC.
- In the Workplace, we strive to:
 - o Attract, retain, motivate and nurture our human capital;
 - o Ensure our employees uphold the highest ethical standards and business conduct; and
 - o Ensure our work environment is safe, conducive, inclusive and supportive.

2) Reaching Out to Communities

- In the Community, we endeavour to:
 - o Build an informed investment community;
 - o Improve lives and create meaningful impact through corporate giving; and
 - o Encourage employee volunteering.

3) Managing Our Impact on the Environment

- In the Environment, we shall:
 - o Prioritise investments and initiatives that reduce the impact of our operations on the environment and lower operational costs;
 - o Manage our carbon footprint; and
 - o Promote responsible usage of natural resources as well as advocate environmental protection measures.

PERFORMANCE DATA

KEY MARKETPLACE INDICATORS

NO.	INITIATIVE	OBJECTIVE	2014
1.0	Half-day Governance Programmes & Sustainability Sessions for Directors & Senior Management	- Promote good governance and sustainability practices among PLCs. - Assist directors in familiarizing themselves with good practices for sustainable business growth and to discuss the practical application of sustainability in various industries	No. of director, senior management and practitioners trained: 1844
1.1	Launched FTSE4Good Bursa Malaysia Index, our first Environmental, Social and Governance (ESG) Index	Promote good governance and sustainability practices among PLCs.	Effective 22nd December
1.2	Introduced Best Practice Guide for Independent Advisers	Promote good governance and sustainability practices among PLCs.	Effective 22nd July
1.3	Enhanced Bursa Trade System 2	Introduced new features	
1.4	Introduced ASEAN Post Trade	Post trade services for trades executed on the ASEAN Trading Link	Effective 26th August
1.5	Revamped Participantship Structure for Derivatives Market	To create single trading right for all classes of products and create standalone clearing members	Effective 16th April
1.6	Increased available stocks for Securities Borrowing & Lending	To add liquidity for the market and close the price spread for the securities	Effective 5th March
1.7	Issued new framework for opening trading and securities accounts for retail and institutional investors	To offer greater flexibility to Participating Organizations of Bursa Securities and Authorised Depository Agents of Bursa Depository	Effective 18th December
1.8	Enabled seamless registration process for registering individuals such as Dealer's Representatives, Futures Brokers Representatives and Directors of Brokers	To improve efficiency and time to market	Effective 26th November
1.9	Launched USD-denominated Refined Bleached Deodorised Palm Olein Futures Contract	To expand products and services	Effective 17th June
2.0	Launched the enhanced 5-year Malaysian Bond Futures (FMG5)	To expand products and services	Effective 3rd Dec
2.1	Issuance of third Exchange Traded Bond & Sukuk (ETBS) by DanaInfra	To expand products and services	Effective 27th August
2.2	Launched BursaMKTPLC, an online portal for retail investors	To offer equal access to information about the marketplace and enhance financial literacy among public	Effective 28th April
2.3	Organised the first Gold and Precious Metals Price Outlook Symposium for retail investors	To educate the public on using gold as an alternative investment asset	Effective 14th July
2.4	Organised the first Exchange Traded Funds and Securities Borrowing and Lending Conference	To enhance institutional investors' understanding on how ETF & SBL can enhance investment returns and entice global players to consider Malaysia as an ETF listing destination	Effective 2nd Sep

MEMBERSHIPS

- 1) World Federation of Exchanges (WFE)
- 2) International Options Market Association (IOMA)
- 3) Asian & Oceanian Stock Exchanges Federation (AOSEF)
- 4) International Organization of Securities Commission (IOSCO)
- 5) Futures Industry Association (FIA)
- 6) Association of National Numbering Agencies (ANNA)

RISK MANAGEMENT

- 1) All business and functional units were analyzed for risks, including fraud and corruption risks.
- 2) Our Company received no case for breaches of customer privacy and losses of customer data in 2014.

PURCHASING

- 1) In the selection of vendors, the Purchasing Manual emphasizes our preference for suppliers that can meet the Health, Safety and Environmental standards.

COMPLAINTS

- 1) We did not receive any complaint pertaining to breaches of customer privacy and losses of customer data.
- 2) We also did not receive any complaint pertaining to anti-competitive behaviour, anti-trust and monopoly practices.

LEGAL ASPECTS

- 1) Bursa Malaysia was not fined nor subjected to legal actions and non-monetary sanctions for non-compliance with any laws and regulations.

PERFORMANCE DATA

KEY WORKPLACE INDICATORS

YEAR	2010	2011	2012	2013	2014
EMPLOYMENT					
Total Headcount	n/a	599	584	614	606
Breakdown of headcounts					
a) Top Management					
- Local	n/a	5	7	7	8
- Foreign	n/a	1	1	1	1
Total	0	6	8	8	9
b) Employee					
- Local	n/a	590	574	605	596
- Foreign	n/a	3	2	2	1
Total	0	593	576	607	597
New Hires					
Malaysian	n/a	n/a	n/a	89	41
Foreign Nationals	n/a	n/a	n/a	0	0
Total	0	0	0	89	41
Attrition Rate (%)					
Total employee	n/a	n/a	13.5	9.2	8
Employees Age Group					
a) Under 30	n/a	n/a	n/a	97	75
b) 30-50	n/a	n/a	n/a	457	456
c) Over 50	n/a	n/a	n/a	60	75
Total	0	0	0	614	606
Employment Contract					
a) Permanent	n/a	n/a	n/a	582	574
b) Contract	n/a	n/a	n/a	32	32
Total	0	0	0	614	606
Employees in the National Union of Commercial Workers (NUCW)					
a) Number of employees	n/a	103	101	69	97
b) Percentage of total employees	n/a	17.0	17.3	11.2	16

PERFORMANCE DATA

KEY WORKPLACE INDICATORS (CONT'D.)

YEAR	2010	2011	2012	2013	2014
OCCUPATIONAL HEALTH & SAFETY (OSH)					
OSH Committee					
Number of Representatives:					
a) Management	n/a	5	5	5	5
b) Employee	n/a	5	5	5	5
Percentage of total representatives:					
a) Management	n/a	50%	50%	50%	50%
b) Employee	n/a	50%	50%	50%	50%
Type and Rate of Injury					
a) Lost Time Injury					
- Male	n/a	0	0	0	0
- Female	n/a	0	0	0	0
b) Work-related fatalities					
- Male	n/a	0	0	0	0
- Female	n/a	0	0	0	0
TRAINING AND EDUCATION					
Safety and Health					
a) Total Training Hours	n/a	n/a	1,760	59	1,230
b) Number of attendees	n/a	n/a	764	902	141
Skills Management					
a) Total Training Hours	n/a	n/a	14,725	3,169	1,895
b) Number of attendees	n/a	n/a	1,532	1,933	461
Policies and Procedures					
a) Total Training Hours	n/a	n/a	2,172	127	1,230
b) Number of attendees	n/a	n/a	580	1,417	428
Training hours by gender					
a) Male	n/a	n/a	n/a	11,017	11,929
b) Female	n/a	n/a	n/a	10,292	9,869
Training hours by employee category					
a) Non-Executive	n/a	267	2,283	2,144	2,738
b) Executive (G4-G6)	n/a	2,822	12,424	14,503	15,277
c) Middle Management (G2-G3)	n/a	662	3,799	4,415	3,401
d) Top Management (Manco)	n/a	37	151	248	281
Percentage of employees receiving regular performance and career development reviews					
a) By Gender					
- Male	100	100	100	100	100
- Female	100	100	100	100	100
b) By Employee Category					
- Non-Executive	100	100	100	100	100
- Executive (G4-G6)	100	100	100	100	100
- Middle Management (G2-G3)	100	100	100	100	100
- Top Management (Manco)	100	100	100	100	100
Total investment in employee development					
Total employees (RM million)	n/a	n/a	n/a	1.6	1.1
Average learning days per employees	n/a	n/a	n/a	n/a	4.2

PERFORMANCE DATA

KEY WORKPLACE INDICATORS (CONT'D.)

YEAR	2010	2011	2012	2013	2014
DIVERSITY & EQUAL OPPORTUNITY					
Racial Diversity					
a) Top Management (%)					
- Malay	34	34	50	38	44
- Chinese	33	33	38	50	44
- Indian	33	33	12	12	12
- Others	0	0	0	0	0
Total	100	100	100	100	100
b) Employee (%)					
- Malay	62	59	60	59	59
- Chinese	25	27	25	28	27
- Indian	11	12	12	12	12
- Others	2	2	3	1	2
Total	100	100	100	100	100
Gender Diversity					
a) Top Management (%)					
- Male	67	67	63	50	56
- Female	33	33	37	50	44
Total	100	100	100	100	100
b) Employee (%)					
- Male	56	56	55	55	54
- Female	44	44	45	45	46
Total	100	100	100	100	100
Others					
a) Disabled	2	2	2	2	2
b) Children	0	0	0	0	0

Note: The people with disabilities whom we employed enjoy equal access to facilities.

PERFORMANCE DATA

KEY WORKPLACE INDICATORS (CONT'D.)

YEAR	2010	2011	2012	2013	2014
EQUAL REMUNERATION FOR WOMEN AND MEN					
Basic salary ratio (% of total RM salary paid to gender group)					
a) Male					
- Top Management	n/a	67	76	64	59
- Middle Management	n/a	50	58	59	58
- Executive	n/a	46	51	51	47
- Non-Executive	n/a	76	64	77	77
Total	n/a	56	57	55	54
b) Female					
- Top Management	n/a	33	24	36	41
- Middle Management	n/a	50	42	41	42
- Executive	n/a	54	49	49	53
- Non-Executive	n/a	24	36	23	23
Total	n/a	44	43	45	46
BENEFITS PROVIDED TO FULL-TIME EMPLOYEES THAT ARE NOT PROVIDED TO TEMPORARY OR PART-TIME EMPLOYEE					
a) Life Insurance	Yes	Yes	Yes	Yes	Yes
b) Health Care	Yes	Yes	Yes	Yes	Yes
c) Disability and invalidity coverage	Yes	Yes	Yes	Yes	Yes
d) Parental leave	Yes	Yes	Yes	Yes	Yes
e) Retirement provision	Yes	Yes	Yes	Yes	Yes
f) Stock ownership	Yes	Yes	Yes	Yes	Yes
Employee Engagement Survey					
Response rate (%)	90.9	97.0	93.4	88.0	98.5
Score (%)	60.0	72.0	68.0	52.0	68.0

DISCRIMINATION

1) There was no incident of discrimination.

PERFORMANCE DATA

KEY ENVIRONMENT INDICATORS

No.	Initiative	Objective	Measure	2009	2010	2011	2012	2013	2014
1.0	Electricity Usage	Manage our energy usage	Electricity usage (in Kwh)	9,047,992	9,042,140	8,989,454	8,920,529	8,898,662	8,170,611
1.1	Green House Gas (GHG) Emissions	Manage our GHG emissions from electricity usage, business air travels and paper consumption	Electricity Usage (in tonnes of CO2 equivalent)	6,189	6,185	6,149	6,102	6,087	5,589
			Business Air Travel (in tonnes of CO2 equivalent)	475	495	231	148	160	212
			Paper Usage (in tonnes of CO2 equivalent)	n/a	16	15	12	13	17
			Total GHG emission from electricity usage, business air travel & paper consumption (in tonnes of CO2 equivalent)	6,664	6,696	6,395	6,262	6,276	5,818
1.2	Waste Management	Manage our waste	General Waste disposed (kg)	406,410	168,191	408,790	448,975	610,958	491,454
			Scheduled waste disposed (kg)	219.2	353	444	552	684	397.5
1.3	Water Conservation	Manage our water usage	Water drawn from source (m3)	n/a	92,673	57,550	63,202	61,672	52,915
			Average usage / person (m3)	n/a	4.7	2.9	3.2	2.6	2.2
1.4	Building Off-Loading Drive	Manage our waste	Tonnes of paper recycled	n/a	n/a	n/a	n/a	n/a	5.8

OUR LOCATION

- 1) Our location of operation is situated within the commercial area of Kuala Lumpur.
- 2) The land is leased from the Federal Land Commissioner for 99 years.
- 3) The land is not neighbouring any protected areas, wildlife habitats or areas of high biodiversity value.

WATER

- 1) We consume water sourced locally from Syarikat Bekalan Air Selangor Sdn Bhd.
- 2) Water waste is channelled to public sewerage tanks under Indah Water Konsortium.

WASTE

- 1) We generate two types of waste in our operation: general waste and scheduled waste (SW110).
- 2) The general waste is disposed of by a government-approved party at Pusat Perlupusan Sisa Pepejal, Sanitari Bukit Tagal Rawang.
- 3) The scheduled waste, which mainly comprise of fluorescent tubes, is disposed of by Pamuri Holdings Sdn Bhd, an approved agent of Kualiti Alam.

PERFORMANCE DATA

KEY COMMUNITY INDICATORS

No.	Initiative	Objective	Measure	2009	2010	2011	2012	2013	2014
1.0	Employee Volunteering	Promote employee participation in community work	No. of employees	n/a	110	162	645	614	606
			No. of volunteer hours	n/a	530	2,399	2,737	3,937	4574
1.1	The Edge-Bursa Malaysia Kuala Lumpur Rat Race (2000-2013) The Bursa Bull Charge (2014)	Raise funds for communities in need	Donation raised (RM million)	1.8	1.8	1.9	2.2	1.8	1.3
			No. of participating companies	67	81	91	80	67	130
			No. of teams	159	141	151	148	125	121
			No. of beneficiaries	20	20	19	26	28	8
			Total raised since event launch (RM)	9.4	11.2	13.1	15.3	17.2	18.5
			Total beneficiaries since event launch	110	130	150	176	204	212
1.2	Yayasan Scholarship Programme	Promote educational excellence amongst Malaysian undergraduates	No. of students in programme	20	15	20	17	20	19
1.3	Yayasan Excellence Award	Promote educational excellence among children of Bursa employees	No. of recipients	n/a	37	39	43	46	55
1.4	Internship Programme	Train undergraduates and prepare them for employment	No. of students trained	n/a	93	60	27	48	68
1.5	Skim Latihan 1 Malaysia ("SL1M")	Help reduce unemployment rate among graduates	No. of graduates trained	n/a	n/a	12	5	4	7
1.6	CEO Conversation	For CEO to engage with employees	No. of sessions conducted	n/a	n/a	n/a	n/a	2	1
1.7	Wellness Campaign	Promote employee wellness	No. of campaigns conducted	n/a	n/a	n/a	n/a	3	3
1.8	Safety Awareness Talks	Ensure health & safety	No. of employees participated	n/a	n/a	n/a	n/a	162	102
1.9	Ergonomic Awareness at Workplace	Ensure health & safety	No. of employees participated	n/a	n/a	n/a	n/a	n/a	44
2.0	Major national event celebration volunteering (e.g. Maal Hijrah & Labour Day celebration)	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	70	35

PERFORMANCE DATA

KEY COMMUNITY INDICATORS (CONT'D.)

No.	Initiative	Objective	Measure	2009	2010	2011	2012	2013	2014
2.1	Durian Party, Festive Open House & The Great Cookout	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	614	606
2.2	Treasure Hunt	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	132	152
2.3	Annual Dinner	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	445	412
2.4	Family Carnival	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	n/a	366
2.5	Amazing Race	Strengthen employee engagement	No. of employees participated	n/a	n/a	n/a	n/a	n/a	606
2.6	Student Visits	To educate students on the fundamentals of capital market	No. of students involved	n/a	n/a	n/a	2,000	3,343	5,066

SUSTAINABILITY DEVELOPMENTS

01 COMMUNITY

Enriching communities
and encouraging
employee volunteering

02 WORKPLACE

Creating a conducive
environment in which
our people thrive

03 ENVIRONMENT

Undertaking responsible
practices that preserve
our environment

04 MARKETPLACE

Promoting responsible
and ethical marketplace
practices and walking
our talk

Bursa Malaysia is committed to upholding the principles of corporate sustainability in creating value for all our stakeholders. Our sustainability strategy ensures that we maintain the highest standard of corporate governance, integrate long-term environmental and social goals with our economic performance and engage our stakeholders on core issues crucial to our marketplace.

1 RESPONSIBLE & ETHICAL PRACTICES IN THE MARKETPLACE

We are committed to delivering sustainable value and sustaining value growth for all our stakeholders by creating a vibrant and dynamic marketplace. We remain committed to ensure a sound regulatory foundation for our markets whilst managing the balance between ensuring fair and orderly markets and driving innovation within our capital market. We will continue to champion corporate governance and sustainability best practices whilst at the same time strive to lead other PLCs in setting higher benchmarks in these areas.

CREATING A VIBRANT MARKETPLACE

CREATE A MORE FACILITATIVE TRADING ENVIRONMENT

We enhanced the Bursa Trade System 2 (BTS2) with additional trading and market control features, including Good-Till-Date, Fill-Or-Kill and Last Price Limits. The additional features facilitate trading by our participants.

We introduced the Non-Trade Matching Service to facilitate matching for non-trade related instructions during the book building exercise for initial public offerings (IPO), hastening the process of moving securities and funds on a Delivery Versus Payment basis and expediting book entry transfer of securities between book builders and their clients.

FACILITATE MORE TRADABLE ALTERNATIVES

We launched the USD-denominated Refined Bleached Deodorised (RBD) Palm Olein Futures Contract to strengthen our ambition to become the global marketplace and benchmark for all palm oil derivatives and enhanced the Five (5) Year Malaysian Government Securities Futures (FMG5) to extend the trading time and selection of bonds to those between four and six years of maturity. We listed two new exempt regime sukuks including Hong Kong's maiden sovereign sukuk valued at USD1 billion and Cahaya Capital Ltd.'s USD500 million Mudharabah-Murabahah exchangeable sukuk. We also included the MyETF MSCI Malaysia Islamic Dividend Fund as a new ETF and the second Shariah-compliant ETF as well as added the third series of the government guaranteed Danalnfra Nasional Berhad Exchange Traded Bonds and Sukuk (ETBS).

RESHAPE MARKET INFRASTRUCTURE AND FRAMEWORK

We issued a new framework for opening trading and securities accounts for retail and institutional investors through electronic medium which offers greater flexibility to Participating Organisations of Bursa Malaysia Securities and Authorised Depository Agents of Bursa Malaysia Depository. We also enhanced rules of Bursa Malaysia Derivatives in relation to amendments to Contracts, Position Limits and Specified Exchanges.

We revamped the Derivatives Market's participantship structure to create a single trading right for all classes of derivatives products, reducing the cost of entry for Trading Participants and enabling all brokers to offer all products listed on Derivatives Market to their clients. We also enabled a seamless registration process for registering individuals such as Dealer's Representatives, Futures Brokers Representatives and Directors of Brokers to further improve efficiency and time to market.

In addition, we facilitated the offer of new and enhanced products and services such as the USD-denominated Refined Bleached Deodorised (RBD) Palm Olein Futures Contract and the Five (5) year Malaysian Government Securities Futures (FMG5).

We instituted the automatic closure of the Central Depository System (CDS) accounts that have been designated as dormant for the past seven years to optimise our use of resources and reduce the risk of unauthorised usage of these accounts. We updated the list of eligible securities for the Securities Borrowing and Lending (SBL) from 171 to 227, increasing the depth and breadth of the SBL market and facilitating better price discovery through Regulated Short Selling (RSS) activities.

We reviewed the ACE Market Framework to enhance its competitiveness, with an objective to clarify the admission criteria and liberalise certain requirements on sponsorship and moratorium on sponsors. A consultation paper was subsequently issued for public comment.

We became the first of the three exchanges in the ASEAN Trading Link to offer post trade services for all outbound trades to our Participating Organisations. This enables our local brokers to clear, settle and hold the securities listed at those exchanges, reducing settlement risk and improving efficiency of cross-border clearing and settlement.



BECOME A REGIONAL MARKETPLACE WITH GLOBAL ACCESS

We elevated the Malaysian capital market and profiled our PLCs, products and services at various platforms. We held our inaugural Gold and Precious Metals - Price Outlook Symposium 2014 for 500 retail investors to educate them on using gold as an alternative investment asset and create awareness of the benefits of trading in the gold futures market over physical gold. We also organised our first Enhancing Portfolio Returns Using ETF and the Securities Borrowing and Lending (SBL) Conference to enhance institutional investors' understanding on how ETF and SBL can enhance their investment returns and entice global players to consider Malaysia as an ETF listing destination.

We also organised other programmes including Derivatives Day in collaboration with our partners to educate the investing public about opportunities available in futures trading and share information about career opportunities and incentives for Local Participants in the derivatives market segment. We also continued with other programmes such as Workshop@ Bursa, Breakfast with BMD and a Dealer Engagement Session.

The Invest Malaysia (IM) Programme remained our successful flagship platform to engage with fund managers and institutional investors. The IM set a new record in 2014 as investors and fund managers with total assets under management worth a record of almost USD 55 trillion attended our events in Kuala Lumpur, Tokyo, New York, London and Hong Kong to assess opportunities in the Malaysian capital markets and ASEAN.

We profiled our PLCs to retail investors in Singapore on a weekly basis on the Sharesinv.com website and on social media. We worked with our ASEAN partners for on-ground profiling of the Malaysian capital markets and PLCs in their respective countries and involved ASEAN media practitioners in our Spotlight on Malaysia events in Malaysia. Our collaboration with Thailand's Money Channel via two programmes namely Good Morning Bursa Malaysia and Stocks Around Us enabled us to raise retail investors awareness through Money Channel's network platforms

We hosted the Silver Jubilee of the Palm and Lauric Oils Conference & Exhibition Price Outlook (POC) and celebrated the development of the palm and lauric oils industry over the last 25 years. The platform continued to offer discussions on the future of the edible oil industry, which saw a participation of more than 2,000 delegates from over 50 countries.

We also extended our support to various industry initiatives such as the IFN Asia Forum 2014, 4th Global Islamic Finance Forum, 5th World Islamic Banking Conference – Asia Summit and 21st Annual World Islamic Bank Conference.



Palm and Lauric Oils Conference & Exhibition Price Outlook (POC)



Invest Malaysia KL 2014



Spotlight on Malaysia



Gold & Precious Metal Price Outlook Symposium 2014

PROTECTING THE INTEGRITY OF OUR MARKETPLACE

ENSURING BEST CORPORATE GOVERNANCE & SUSTAINABILITY PRACTICES

We take a leading role in sustainability and this was best encapsulated in the launch of the FTSE4GOOD Bursa Malaysia (F4GBM) Index, our first Environmental, Social and Governance (ESG) Index. The index, which rates our PLCs based on their adherence to internationally benchmarked criteria for sustainability practices, adds a new dimension to securities investing in our market. The launch followed a series of engagements with our listed issuers to educate them on ESG and FTSE's methodology.

We enhanced the quality of disclosures in Independent Advice Letters (IAL) with the introduction of Best Practices Guide for IAL. The Guide clarifies the role of an Independent Adviser and provides guidance on the standards of disclosure in IALs.

We undertook an assessment of 300 annual reports of listed issuers, assessing the quality and level of disclosures in the Corporate Governance Statement, Audit Committee Report and Statement of Internal Control. We issued a report on our findings and engaged with the listed issuers to share the results of our assessment, aiming to improve their disclosures.

We implemented an online Customer Relationship System (the Listing Advisory Portal) to receive enquiries on matters relating to Listing Requirements. The system improved the functionality of the Listing Advisory Team, which was established to facilitate understanding of the disclosure requirements and other obligations as stipulated in the Listing Requirements.

We also enhanced the management of cyber threats by issuing guidance notes to brokers for managing the risks of cybercrime and on enhancing the resilience of their networks as well as by developing an inspection programme to assess and review brokers' measures to combat cybercrimes or cyber attacks.

Our Clearing Guarantee Fund was restructured to strengthen our credit risk management framework and provide greater clarity on the accessibility and availability of funds in the event of default in line with the best practices recommended jointly by the World Bank and the International Monetary Fund in relation to the Financial Sector Assessment Program on Principles for Financial Market Infrastructures.

ADVOCATING BEST CG & SUSTAINABILITY PRACTICES

We promoted a stronger culture of disclosure via our advocacy programmes for directors of listed issuers and technical advocacy programmes for company secretaries. A total of 667 directors and senior management of listed issuers and 665 company secretaries attended our advocacy programmes.



CG & Sustainability Workshop

We also supported industry initiatives such as The Edge Billion Ringgit Club Awards 2014, The National Annual Corporate Report Awards (NACRA) 2014, The ACCA Malaysia Sustainability Reporting Awards (MASRA) and The Star Outstanding Business Award (SOBA) 2014.

BEING A MODEL PLC

STRENGTHENING OUR OWN SUSTAINABILITY PRACTICES

During the year, the functions of the Capital Market Education & Integrity Fund (CMEIF) Committee were subsumed under the Regulatory and Conflicts Committee. The CMEIF consists of all the fines imposed by Bursa Malaysia and its subsidiaries and transfer fees collected, which can only be utilised for education or advocacy programmes that elevate corporate governance standards or that relate to capital markets. We also issued Capital Market Education and Integrity Fund Authority and Guidelines Manual.

We revised our Guidelines for Handling Conflict of Interest and Checklist as well as amended our Contract Management Guidelines.

We rolled out Phase 1 of the Customer Relationship Management System to establish a new process for efficient stakeholder engagement and management. We also carried out a business process improvement exercise of our procurement process to ensure an efficient procurement cycle time, incorporate procurement best practices, develop a competitive supplier base and enhance transparency.

We continued to report our sustainability practices in our standalone Sustainability Report 2013. We were included in the FTSE4Good Bursa Malaysia (F4GBM) Index, ranked 55 among the top 100 companies in Asia in Channel NewsAsia's Sustainability Ranking and maintained our 4th position in the CLSA Limited Asian Corporate Governance Association Corporate Governance Watch 2014 Report with an improved score from 55 to 58 points.

1 RESPONSIBLE & ETHICAL PRACTICES IN THE WORKPLACE

Our 606 employees embrace our dynamic, driven and dependable “3D” values, which embody a high performance organisation (HPO) culture. Being a responsible employer, we maintain a fair ‘pay-for-performance’ philosophy, offer work-life balance choices, provide ample personal and professional development opportunities and ensure that our workplace remains safe, conducive, inclusive and supportive. We trust that our employees will continue to uphold the highest ethical standards and business conduct when performing their duties and dealing with our stakeholders as guided by our Codes of Ethics.

ATTRACTING, RETAINING, MOTIVATING AND NURTURING OUR HUMAN CAPITAL

BUILDING A HIGH-PERFORMANCE ORGANISATION

We believe a fair 'pay-for-performance' philosophy is important in building a high-performance organisation and in supporting our goal to become ASEAN's Multinational Marketplace. Whilst we continued to offer competitive salary, benefits and incentives to our employees, we also forged ahead with various programmes to unleash and nurture our employees' competencies. During the year, we rolled out The Amazing Race, a new teambuilding training programme that involved all our employees. Apart from introducing our new behavioural competencies, the Amazing Race was intended to foster teamwork, collaboration and develop leaders among high achievers. We also introduced new managerial skills programmes to assist supervisors in developing their teams. A succession planning framework was also put into action in 2014 with identified employees undergoing a structured development programme to close the successors' readiness gaps especially for mission critical positions.

HEIGHTENING EMPLOYEE ENGAGEMENT, KNOWLEDGE AND SKILLS

We connect with and support our employees in many ways. We promote healthy lifestyles to our employees by providing them various sporting facilities and organising wellness campaigns throughout the year. We also organised many informal gatherings like the Annual Dinner, the Treasure Hunt to Penang, Fishing Competition and the Family Carnival. Our efforts were highly regarded by our employees as reflected in their high participation in the Employee Engagement Survey (EES) and positive views of Bursa Malaysia as a whole.



Annual Dinner 2014



Durian Raya Fiesta



Fishing Competition



Treasure Hunt to Penang



Amazing Race



Family Carnival 2014

ENSURING OUR EMPLOYEES UPHOLD THE HIGHEST ETHICAL STANDARDS AND BUSINESS CONDUCTS

During the year, we revised our Guidelines for Handling Conflict of Interest and Checklist for Category A, B & C Conflicts and communicated the changes to our employees. The amendment was done to ensure clarity and consistency in our employees' understanding of the Guidelines.

ENSURING OUR WORK ENVIRONMENT IS SAFE, CONDUCTIVE, INCLUSIVE AND SUPPORTIVE

EMPLOYEE WELLNESS AND SAFETY MATTERS

We heightened safety awareness among our employees with talks on Ergonomics as well as Crime Prevention and Road Safety. We also promoted personal wellness with three wellness campaigns that included health screenings, a blood donation drive, motivational talk by Singapore Blade Runner Shariff Abdullah and health talks on healthy eating and lifestyle.



Safety Talks



Wellness Campaign



Wellness Campaign



Wellness Campaign

2 REACHING OUT TO THE COMMUNITIES

IN THE COMMUNITY

We actively collaborate with all our stakeholders in building our communities. In balancing our business and societal needs, we invest in community initiatives that aim to improve lives and create meaningful impact. We support youth development through enhanced educational opportunities such as scholarship, training and internship programmes as well as increase financial literacy and capital market awareness through our community education activities. We encourage and support our employees to volunteer for the community-in-need and such initiative is carried out via our foundation, Yayasan Bursa Malaysia.

BUILDING AN INFORMED INVESTMENT COMMUNITY

EDUCATING THE COMMUNITY ABOUT OUR CAPITAL MARKET

We stepped up our outreach programmes in 2014 to engage a new generation of traders and investors from within and outside Malaysia. Our initiatives also leveraged on digital media to facilitate more effective outreach to younger generation. We launched BursaMKTPLC on 28 April 2014 in partnership with our capital market partners, offering targeted communities an opportunity to enhance their financial literacy and knowledge on our markets. The dynamic online platform enabled us to engage with the youth through various investment-themed games such as Fantasy FTBL.TRADR competition in conjunction with the World Cup 2014 and The Great Bursa Bull Hunt. We engaged with over 30,000 retail investors during the year, some of whom were active users of the BursaMKTPLC.



BursaMKTPLC Launch Event



Fantasy FTBL.TRADR Competition

ENHANCING FINANCIAL LITERACY & RISK MANAGEMENT AWARENESS AMONG YOUTH



Students visited the Exchange



Students visited the Exchange

We enhanced youth financial literacy and capital market awareness with the establishment of ten (10) Bursa Young Investors' Clubs (BYIC) in public and private universities across Malaysia. We engaged with the BYICs through several investor education activities including a leadership boot camp, investment seminars, hosting talks by the PLCs and organising field trips to the Exchange. There were about 2,400 students in the BYICs. In total, 5,066 students visited the Exchange last year. We also supported other youth programmes such as the American Malaysia Chamber of Commerce's Junior Marketplace workshop.

We continued to offer our stakeholders access to our Knowledge Centre and our CBRS Research Scheme.

IMPROVING LIVES AND CREATING MEANINGFUL IMPACT THROUGH CORPORATE CONTRIBUTIONS

We trained 75 students from local and foreign universities under our training and internship programmes, including Skim Latihan 1 Malaysia, exposing them to working life, the business operations of Bursa Malaysia and the industry as a whole.

We awarded scholarships to four high performing students to pursue their first degree courses at local universities. The recipients, who were selected based on their academic performance, active participation in extra-curricular activities and leadership qualities, are from families with a household monthly income under RM1,500. To-date, there are nineteen (19) students still in the programme.

In line with our commitment to promote educational excellence, we rewarded 55 children of our employees who had excelled in major public examinations with Excellence Awards. The cash rewards ranged from a minimum of RM300 for the Ujian Penilaian Sekolah Rendah (UPSR) to a maximum of RM1,000 for the Sijil Tinggi Pelajaran Malaysia (STPM). We are pleased that the number of children who received the award in 2014 increased from 45 previously.



Interns / SL1M Graduates

RAISING AND CONTRIBUTING RM1.3 MILLION FOR THE NEEDY AND DESERVING VIA THE BURSA BULL CHARGE

We organised our inaugural The Bursa Bull Charge (TBBC) 2014, uniting all our stakeholders for a good cause and raising RM1.3 million for eight main (8) beneficiaries that champion financial literacy and entrepreneurship.



The Bursa Bull Charge (TBBC) 2014



Frost the Trail Challenge 2014

We also lent support to other fund-raising initiatives organised by our stakeholders such as the SGX Bull Charge 2014, The Frankathon 2014 and Frost & Sullivan's Frost the Trail Corporate Challenge 2014.

SUPPORTING EMPLOYEE VOLUNTEERISM

STRENGTHENING TIES WITH COMMUNITIES THROUGH SERVICE

We supported and encouraged our employees who contributed their time and energy in a variety of our community projects such as organising the Bursa Bull Charge 2014, establishing pop-up children's libraries at the Kuala Lumpur Hospital and the Putrajaya Hospital, recycling tee shirts for Yayasan Chow Kit to turn into sling bags for sale, collecting used and new school uniforms for needy school children, serving 80 orphans and children from orphanages at our annual Ramadan Iftar event and packing and distributing food for the homeless at Kechara Soup Kitchen. Our employees contributed a total of 4,574 volunteer hours.



Food Packing & Distribution at Kechara Soup Kitchen



Pop up Children's Libraries



Pop up Children's Libraries



Recycling tee shirts for Yayasan Chow Kit to turn into sling bags for sale



Pop up Children's Libraries



Ramadan Iftar for Orphans in our Community



Bursa's Ramadan Iftar's young guests visited Astro Awani Studio

3 MANAGING OUR IMPACT IN THE ENVIRONMENT

IN THE ENVIRONMENT

Although the business of a stock exchange does not impact on the environment in a significant way, we believe that every business can make a contribution towards safeguarding the environment. In this aspect, we gave priority to investments and initiatives that reduce our impact on the environment and lower our operational costs. We manage our carbon footprint and promote responsible usage of resources and environmental protection among our employees and stakeholders.

MANAGING OUR CARBON FOOTPRINT

OUR GHG EMISSIONS

We undertook several energy-saving initiatives that resulted in an 8% savings in our electricity usage year-on-year. Our GHG emissions from electricity usage, business air travel and paper consumption decreased by 7% year-on-year.

GHG Protocol Emission Scope ¹	Source of Emission	GHG Emission ² (in tonnes of CO2 equivalent)					
		2009	2010	2011	2012	2013	2014
Scope 2	Electricity Usage	6,189	6,185	6,149	6,102	6,086	5,589
Scope 3	Business Air Travel	475	495	231	148	176	212
Scope 3	Paper Consumption	-	16	15	12	13	17
Total		6,664	6,696	6,395	6,262	6,276	5,818
% change		-	0.48	(4.49)	(2.08)	0.22	7.2%

Note:

- Our GHG emission scope and source of emission were referenced to GHG Protocol – A Corporate Accounting and Reporting Standard of the World Resources Institute and World Business Council for Sustainable Development.
 - Scope 2 refers to indirect GHG emissions from consumption of purchased electricity, heat or steam.
 - Scope 3 refers to other indirect emissions, such as the extraction and production of purchased materials and fuels, transport-related activities in vehicles not owned or controlled by the reporting entity, electricity-related activities (e.g. T&D losses) not covered in Scope 2, outsourced activities, waste disposal, etc.
- GHG emission is computed as follows:
 - GHG emission for electricity usage was calculated by multiplying the quantity of purchased electricity (kWh) by 0.684 tonnes CO2/MWh emission (factor is based on 2007 report by Pusat Tenaga Malaysia titled 'Study on grid connected electricity baselines in Malaysia')
 - GHG emission for business air travel was based on the International Civil Aviation Organisation Carbon Emissions Calculator. Carbon footprint was computed for each man trip made.
 - GHG emission from paper consumption used VFU Indicator 2005 emission calculator. No emission was calculated for 2009 due to data not being available.

PROMOTING RESPONSIBLE USAGE OF RESOURCES AND ENVIRONMENTAL PROTECTION AMONG OUR EMPLOYEES AND STAKEHOLDERS

BUILDING OFF-LOADING DRIVE SUPPORTING AND HOSTING MYCARBON CORPORATE GREENHOUSE GAS (GHG) EMISSION ACCOUNTING AND REPORTING AWARD 2014 (MYCARBON AWARD)

We carried out a Building off-loading drive during the year to encourage our employees to create a safe and healthy work environment in the Exchange. We collected 5.75 metric tonnes of recycled paper, which we received RM938.70 from its sale and donated this amount to Yayasan Bursa Malaysia.



Building off loading drive

In 2012, we participated in the drafting of a Framework for the National Corporate GHG Reporting Programme for Malaysia spearheaded by the Ministry of Natural Resources and Environment in partnership with the United Nations Development Programme (UNDP) Malaysia. Since its launch on 3rd December 2013, some 26 companies have participated in the programme, contributing towards the Malaysian Government efforts in formulating appropriate climate change policies for the country. During the year, we supported and hosted the MyCarbon Award to encourage more companies to voluntarily report their GHG emissions reduction initiatives.

POLICIES, CODES, MANUALS AND PROCEDURES

AVAILABLE ON EMPLOYEE INFORMATION SITE:

- Asset Declaration Guidelines
- Corporate Fraud Policy
- Capital Market Education and Integrity Fund Guidelines
- Code of Ethics
- Common ISO Related Documents
- Communication Guidelines
- Competition Law Compliance Policy
- Confidentiality Policy
- Contract Management Guidelines
- Corporate Authority Manual
- Counselling Framework
- Counselling Guidelines
- Education Assistance Programme
- Employees Handbook
- Employee Relief Assistance Fund
- Executive Performance Appraisal User Guide (Appraisee & Appraiser)
- Get Well & Bereavement Policy
- Guidelines for Handling of Conflict of Interest
- Information Security Standards
- Information Security Policy
- Information Security Management Systems (ISMS) ISO 27001
- Legislation Compliance Guidelines
- Legislation Compliance Register
- Management Governance Framework
- Media Policy
- Occupational Fraud & Abuse
- Occupational Safety & Health Policy
- Performance Improvement Plan
- Policy on Communicable Diseases
- Purchasing Manual
- Risk Management Policy
- Risk Management Guidelines
- Securities Transaction Policy
- Security Guidelines Manual
- Share Grant Plan
- Training Needs Identification Guidelines
- Whistleblower Policy & Procedures

POLICY STATEMENT

POLICY ON	OUR STATEMENT
Risk Management	Through the Risk Management Committee (RMC), the Board oversees the Enterprise Risk Management (ERM) Framework of the Group. The RMC advises the Audit Committee (AC) and the Board on areas of high risk and the adequacy of compliance and control procedures through the organisation. The RMC reviews and recommends the annual Corporate Risk Profile which specifies the key enterprise risks for approval by the Board. The RMC also reviews the risk management policies formulated by the Management and makes relevant recommendations to the Board for approval, particularly with regards to risk oversight structure, accountability for risk management and the Terms of Reference of the RMC. Details of the RMC and Bursa Malaysia's ERM framework are set out in the Statement of Internal Control and Risk Management of the Annual Report.
Compliance with Laws, Rules and Regulations	Bursa Malaysia established a Legislation Compliance Guideline (Guideline) in January 2013. The Guideline provides uniform approach to ensure compliance with all applicable laws, regulations, rules and guidelines which impact Bursa Malaysia as an entity. The Guideline led to the establishment of a Legislation Register (LR). The Guideline outlines the roles, responsibilities and accountabilities of relevant parties in compliance with all applicable laws, rules and guidelines. It also ensures regular updates of the LR.
Code of Ethics & Anti-Corruption	Bursa Malaysia owes a statutory duty to the public to always act in the public interest and to maintain a fair and orderly capital market. Adherence to ethical values will create and promote an environment of mutual trust, consideration for fellow employees and responsible behaviour. To ensure high level of personal integrity, honesty, discipline, commitment to act in Bursa Malaysia's best interest, we have put into place our Code of Ethics (Code) to guide all our employees. Our employee has a duty to adhere to the Codes and reports any violations to Bursa Malaysia Chief Internal Auditor (CIA), who has a direct reporting line to the Audit Committee. The Code covers pertinent aspects including handling of confidential information, Conflict of Interest, Accepting Gifts, Gratuities and/or bribes, Dishonesty and Sexual Harassment.
Whistleblowing	<p>Pursuant to the establishment of the Whistleblower Protection Act 2010, Bursa Malaysia established a standalone Whistleblower Policy and Procedures (WPP) for Bursa Malaysia. The WPP took effect in December 2011 and applies to all Bursa Malaysia employees. Bursa Malaysia previously adopted a Whistleblower Procedure in its Code of Ethics. The WPP serves to enhance corporate governance by helping to foster an environment where integrity and ethical behaviour is maintained and any illegality, improper conduct and/or wrongdoings in the company may be exposed. It also acts as an early warning system and may enable the company to remedy any wrongdoings before serious damage is caused. The WPP provides a formal, confidential channel to enable employees to report in good faith, serious concerns of any improper conduct and/or wrongdoing that could adversely impact Bursa Malaysia or its subsidiaries, its employees, shareholders, investors, or the public at large without fear of being subject to Detrimental Action.</p> <p>A report of improper conduct can be made by:</p> <ul style="list-style-type: none"> a) any Bursa Malaysia employee who has knowledge of an improper conduct committed by another Bursa Malaysia employee; and b) any external party that has knowledge of an improper conduct committed by any Bursa Malaysia employee <p>Reports must be made directly to the Senior Independent Director. Procedures for reports by Bursa Malaysia employees are available on the Employee Information Site while the procedures for external parties to report an improper conduct by Bursa Malaysia employee can be obtained on Bursa Malaysia website. Reports by Bursa Malaysia employee can be directly made to the Chief Internal Auditor.</p>
Anti-Competition	In September 2012, Bursa Malaysia established Competition Law Compliance Policy (CLCP) to comply with the letter and the spirit of the competition law which was introduced in Malaysia when the Competition Act 2010 came into force on 1st January 2012. The CLCP is consistent with Bursa Malaysia's intent to embrace competition and to contribute to the overall economic health and vibrancy of the markets in which its operates. The CLCP, which applies to all employees, provides a general framework for Bursa Malaysia employees to identify competitive law issues and to avoid questionable conduct and to seek appropriate advice from the relevant parties where there is doubt about what can or cannot be done.

GRI CONTENT INDEX

GLOBAL REPORTING INITIATIVE™ G4 SUSTAINABILITY REPORTING GUIDELINES			
GENERAL STANDARD DISCLOSURES			
GRI Content Index for 'In Accordance' - Core			
Aspect	Short Description	Extent of disclosure	Disclosed in
STRATEGY AND ANALYSIS			
G4-1	Statement from the CEO	Fully disclosed	Annual Report 2014 ("AR2014") - CEO's Message and Management Discussion and Analysis
ORGANISATIONAL PROFILE			
G4-3	Name of organisation	Fully disclosed	AR2014 - Governance - Corporate Information
G4-4	Primary brands, products, and/or services	Fully disclosed	AR2014 - Governance - Corporate Information & Market Highlights
G4-5	Headquarters	Fully disclosed	AR2014 - Governance - Other Corporate Information
G4-6	Global operations	Fully disclosed	AR2014 - Governance - Other Corporate Information
G4-7	Nature of ownership & legal form	Fully disclosed	AR2014 - Governance - Other Corporate Information
G4-8	Market served	Fully disclosed	AR2014 - Governance - Other Corporate Information
G4-9	Scale of organisation (including employees, sales and products)	Fully disclosed	a) Performance Data - Key Workplace Indicators b) AR2014 - Governance - Corporate Information c) AR2014 - Financial Reports d) Not relevant e) AR2014 - Market Highlights
G4-10	Workforce	Fully disclosed	Performance Data - Key Workplace Indicators
G4-11	Collective agreement	Fully disclosed	Performance Data - Key Workplace Indicators
G4-12	Supply Chain	Not reported on	-
G4-13	Significant changes	Fully disclosed	AR2014
G4-14	Precautionary approach or principle	Fully disclosed	AR2014
Commitment to External Initiatives			
G4-15	External initiatives	Fully disclosed	Sustainability Developments - Marketplace and Environment
G4-16	Membership in associations	Fully disclosed	Performance Data - Key Marketplace Indicators
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-17	Subsidiaries and associates	Fully disclosed	AR2014 - Governance - Corporate Information
G4-18	Process for defining report content	Fully disclosed	About this report
G4-19	Material Aspects	Fully disclosed	Sustainability at Bursa @ Sustainability Developments
G4-20	Aspect Boundary within the organization	Fully disclosed	About this Report and GRI Content Index
G4-21	Aspect Boundary outside the organization	Not relevant	-
G4-22	Re-statements of previously reported information	Fully disclosed	About this report
G4-23	Changes in previous Scope and Aspect Boundaries	Fully disclosed	About this report
STAKEHOLDER ENGAGEMENT			
G4-24	Stakeholders	Fully disclosed	Sustainability at Bursa
G4-25	Basis for engagement	Fully disclosed	Sustainability at Bursa
G4-26	Approach to engagement	Fully disclosed	Sustainability at Bursa
G4-27	Response to material issues	Fully disclosed	AR2014 and Sustainability at Bursa

GRI CONTENT INDEX

Aspect	Short Description	Extent of disclosure	Disclosed in
REPORT PROFILE			
G4-28	Reporting period	Fully disclosed	About this report
G4-29	Date of most previous report	Fully disclosed	About this report
G4-30	Reporting cycle	Fully disclosed	About this report
G4-31	Contact point for questions on the report	Fully disclosed	About this report
GRI Content Index			
G4-32	GRI	Fully disclosed	About this report
Assurance			
G4-33	Policy on external assurance	Fully disclosed	About this report
GOVERNANCE			
Governance Structure and Composition			
G4-34	Governance structure	Fully disclosed	AR2014 - Corporate Governance Statement
ETHICS & INTEGRITY			
G4-56	Values, principles, standards and norms of behaviour	Fully disclosed	AR2014 - 1) Corporate Governance Statement; 2) Statement of Internal Control & Risk Management
SPECIFIC STANDARD DISCLOSURES			
CATEGORY: ECONOMIC			
Aspect: Economic Performance			
G4-EC1	Economic value generated and distributed	Fully disclosed	AR2014 - Our Performance
G4-EC2	Climate change risks and opportunities	Not reported on	-
G4-EC3	Defined benefit plan obligations	Fully disclosed	AR2014 - Financial Statements - Employee Benefits
G4-EC4	Government assistance	Fully disclosed	AR2014 - Financial Statements - Deferred capital grants
Aspect: Market Presence			
G4-EC5	Minimum wage	Not reported on	-
G4-EC6	Local hiring	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Indirect Economic Impacts			
G4-EC7	Investments for public benefit	Fully disclosed	Sustainability Developments and Performance Data - Key Community Indicators
G4-EC8	Indirect economic impacts	Partially disclosed	Sustainability Developments and Performance Data - Key Community Indicators
Aspect: Procurement Practices			
G4-EC9	Local suppliers	Not reported on	-
CATEGORY: ENVIRONMENTAL			
Aspect: Materials			
G4-EN1	Materials used	Not relevant	-
G4-EN2	Recycled input materials	Not relevant	-
G4-EN3	Energy consumption within the organisation	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN4	Energy consumption outside the organisation	Not relevant	-
G4-EN5	Energy intensity	Not reported on	-
G4-EN6	Energy consumption	Fully disclosed	Sustainability Developments and Performance Data: Key Environment Indicators
G4-EN7	Energy requirements	Not relevant	-

GRI CONTENT INDEX

Aspect	Short Description	Extent of disclosure	Disclosed in
Aspect: Water			
G4-EN8	Water	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN9	Water sources	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN10	Water recycled	Not reported on	-
Aspect: Biodiversity			
G4-EN11	Operational site	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN12	Impact on biodiversity	Not relevant	-
G4-EN13	Habitat protected or restored	Not relevant	-
G4-EN14	Endangered species	Not relevant	-
Aspect: Emissions			
G4-EN15	Emission - Scope 1	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN16	Emission - Scope 2	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN17	Emission - Scope 3	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN18	Intensity	Not reported on	-
G4-EN19	Emission reduction	Fully disclosed	Sustainability Developments & Performance Data - Key Environment Indicators
G4-EN20	Emission - ODS	Not relevant	-
G4-EN21	Emission - Others	Not relevant	-
Aspect: Effluent & Waste			
G4-EN22	Water discharge	Not relevant	-
G4-EN23	Waste	Fully disclosed	Performance Data: Key Environment Indicators
G4-EN24	Spills	Not relevant	-
G4-EN25	Hazardous waste	Not relevant	-
G4-EN26	Effect of water discharge	Not relevant	-
Aspect: Products and Services			
G4-EN27	Environmental impact of products and services	Not relevant	-
G4-EN28	Products packaging material	Not relevant	-
Aspect: Compliance			
G4-EN29	Fines for environmental con-compliance	Fully disclosed	Performance Data: Key Environment Indicators
Aspect: Transport			
G4-EN30	Impact from transporting products and goods	Not relevant	-
Aspect: Overall			
G4-EN31	Environmental protection expenditure	Not reported on	-
Aspect: Supplier Environmental Assessment			
G4-EN32	Screening of new suppliers	Not reported on	-
G4-EN33	Environmental impact assessment of suppliers	Not reported on	-
Aspect: Environmental Grievance Mechanisms			
G4-EN34	Grievance on environmental impact and its mechanism	Not reported on	-
CATEGORY: SOCIAL			
SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK			
Aspect: Employment			
G4-LA1	Employees	Fully disclosed	Performance Data - Key Workplace Indicators

GRI CONTENT INDEX

Aspect	Short Description	Extent of disclosure	Disclosed in
G4-LA2	Benefits	Fully disclosed	Performance Data - Key Workplace Indicators
G4-LA3	Parental leave	Not reported on	-
Aspect: Labor / Management Relations			
G4-LA4	Collective agreements	Not reported on	-
Aspect: Occupational Health and Safety			
G4-LA5	Committee	Fully disclosed	Performance Data - Key Workplace Indicators
G4-LA6	Injury, occupational disease, lost day and absenteeism	Fully disclosed	Performance Data - Key Workplace Indicators
G4-LA7	High risk occupational activities	Not reported on	-
G4-LA8	Health and safety in formal trade agreement	Not reported on	-
Aspect: Training & Education			
G4-LA9	Training hours	Fully disclosed	Performance Data - Key Workplace Indicators
G4-LA10	Skill upgrade	Fully disclosed	Performance Data - Key Workplace Indicators
G4-LA11	Performance and career development reviews	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Diversity and Equal Opportunity			
G4-LA12	Composition of governance bodies	Fully disclosed	a) AR2014 - Corporate Governance Statement b) Performance Data - Key Workplace Indicators
Aspect: Equal Remuneration for Women and Men			
G4-LA13	Equal remuneration	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Supplier Assessment for Labor Practices			
G4-LA14	Screening on new suppliers	Not reported on	-
G4-LA15	Labour practices reviews	Not reported on	-
Aspect: Labor Practices Grievance Mechanisms			
G4-LA16	Address and resolve labour practices grievances	Not reported on	-
SUB-CATEGORY: HUMAN RIGHTS			
Aspect: Investment			
G4-HR1	Agreements	Not reported on	-
G4-HR2	Employee training	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Non-discrimination			
G4-HR3	Discrimination	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Freedom of Association and Collective Bargaining			
G4-HR4	Freedom of association	Fully disclosed	Performance Data - Key Workplace Indicators
Aspect: Child Labor			
G4-HR5	Child labour	Not relevant	-
Aspect: Forced or Compulsory Labour			
G4-HR6	Forced or compulsory labour	Not reported on	-
Aspect: Security Practices			
G4-HR7	Security personnel training on human rights	Not reported on	-
Aspect: Indigenous Rights			
G4-HR8	Indigenous rights	Not relevant	-
Aspect: Assessment			
G4-HR9	Operations affected by human rights review or assessment	Not reported on	-

GRI CONTENT INDEX

Aspect	Short Description	Extent of disclosure	Disclosed in
Aspect: Supplier Human Rights Assessment			
G4-HR10	Screening of new suppliers on human rights	Not reported on	-
G4-HR11	Human rights reviews	Not reported on	-
G4-HR12	Address and resolve human rights grievances	Not reported on	-
SUB-CATEGORY: SOCIETY			
Aspect: Local Communities			
G4-S01	Local community engagement	Fully disclosed	Sustainability Developments and Performance Data - Key Community Indicators
G4-S02	Operation with negative impact on community	Not reported on	-
Aspect: Anti Corruption			
G4-S03	Operation with risk of corruption	Not reported on	-
G4-S04	Policies	Not reported on	-
G4-S05	Incidents of corruption	Fully disclosed	Performance Data - Key Marketplace Indicators
Aspect: Public Policy			
G4-S06	Political contribution	Fully disclosed	Performance Data - Key Marketplace Indicators
Aspect: Anti-competitive Behavior			
G4-S07	Pending or completed legal actions	Fully disclosed	Performance Data - Key Marketplace Indicators
Aspect: Compliance			
G4-S08	Fines	Fully disclosed	Performance Data - Key Marketplace Indicators
Aspect: Supplier Assessment for Impacts on Society			
G4-S09	Screening of new suppliers	Not reported on	-
G4-S010	Assessment of suppliers for impact on society	Not reported on	-
Aspect: Grievance Mechanisms for Impact on Society			
G4-S011	Grievance on impact on society and its mechanism	Not reported on	-
SUB-CATEGORY: PRODUCT RESPONSIBILITY			
Aspect: Customer Health & Safety			
G4-PR1	Health & safety impact assessment	Not relevant	-
G4-PR2	Non Compliance with regards to health & safety	Not relevant	-
Aspect: Product & Service Labelling			
G4-PR3	Information regarding products and services	Not relevant	-
G4-PR4	Incident of non-compliance	Not relevant	-
G4-PR5	Customer satisfaction	Not reported on	-
Aspect: Marketing Communications			
G4-PR6	Banned products	Not relevant	-
G4-PR7	Non-compliance in marketing	Not reported on	-
Aspect: Customer Privacy			
G4-PR8	Customer Privacy	Fully disclosed	Performance Data - Key Marketplace Indicators
Aspect: Compliance			
G4-PR9	Fines	Fully disclosed	Performance Data - Key Marketplace Indicators



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